

GOCC PERFORMANCE TARGETS (ACCOMPLISHMENT) 2014

GOCC: Development Academy of the Philippines


MFOs AND PERFORMANCE INDICATORS (1)	GOCC FY 2013 ACTUAL ACCOMPLISHMENT (2)	GOCC FY 2014 TARGET (3)	RESPONSIBLE OFFICES (4)	GOCC FY 2014 ACTUAL ACCOMPLISHMENT As of March 2014 (5)	REMARKS (6)
A. Major Final Outputs (MFOs)/ Operations					
MFO 1: Training and Education Services for Public Managers					
Quantity 1: Number of Public Officials started Public Management Development Program (PMDP) / National Government Career Executive Service (NGCESDP)	157	210	PMDP Office	40	Middle Managers Class Batch 5
Quantity 2: Number of official partnerships/joint projects with international firms	1	2	IRISCIP/OP	2	<ul style="list-style-type: none"> Erasmus University Rotterdam (EUR) Center for Southeast Asian Studies (CSEAS) / Kyoto University
Quality 1: Increased graduate satisfaction in PMDP/NGCESDP programs	88%	90%	PMDP Office	-	Cannot be determined yet. PMDP Classes are on-going
Quality 2: Increased graduate satisfaction in non-PMDP/NGCESDP programs	86%	90%	Programs & GSPDM	-	Cannot be determined yet. Programs are still on-going
Timeliness: Percentage of Training and Education projects completed within agreed duration	100%	100%	Programs & GSPDM	-	Cannot be determined yet. Training & Education Projects are still on-going
MFO 2: Research and Technical Assistance Services on Public Sector Productivity					
Quantity 1: Cumulative number of strategic programs on Public Sector Productivity	7	11	Programs & GSPDM	2	<ul style="list-style-type: none"> Organizational Transformation towards Performance Excellence / Business Excellence & Service Transformation (BEST) / Business Excellence Self-Assessment Tool Orientation Seminar on Corporate Governance for Board of Directors/ Trustees of GOCCs
Quantity 2: Number of research initiated in the field of public sector productivity	2	3	COF/CAG	-	Research agenda for presentation to & approval by the Board
Quality 1: Increased client satisfaction in DAP's Technical Assistance Service	92%	90%	Programs & GSPDM	-	Cannot be determined yet. Technical Assistance Projects are still on-going

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Timeliness: Percentage of technical assistance projects completed within agreed duration	84%	94%	Programs & GSPDM	-	Cannot be determined yet. Technical Assistance Projects are still on-going
General Administration and Support Services (GASS)					
Quality 1: Client satisfaction with DAP Facilities	96%	94%	AMC	99%	For Pasig facilities only
Quality 2: Improved overall customers / clients rating	99.84%	92%	SSC	97.85%	2,645 out of 2,703 transactions were rated excellent by customers
Financial: Improved Financial Performance	55%	35%	DAP	-	Figure can be determined at year-end
Proportion of contracts reviewed within three (3) working days	93%	90%	Legal Services Unit / OP	96%	98 out of 102 contracts were reviewed within 3 working days
2014 TOTAL DAP BUDGET: PhP580.968M					

Prepared by:


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26 May 2014
 Date


ANATALIA SD BARAWIDAN
 Officer-in-Charge, FAO

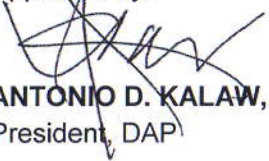
26 May 2014
 Date

Noted by:


MONINA AR DE ARMAS
 Vice-President, SSC

26 May 2014
 Date

Approved by:


ANTONIO D. KALAW, JR.
 President, DAP

26 May 2014
 Date