



**Productivity and Development Center**

(Center)

**2015 PROJECT ACCOMPLISHMENT REPORT**

**I. Project Information**

Project Code           QBPEK  
Project Title           International Conference on Productivity and Innovation  
Project Start           October 1, 2015  
Project End             December 30, 2015  
Project Price           PhP1,556,570  
Client Organization   Public Sector Organizations

**II. Project Team**

Project Manager       Ms. Melani Garcia- Mercader  
  
Team Members         Ms. Nory Grace Evangelio  
                              Mr. Homer H. Alcon  
                              Ms. Maegan S. Saroca  
                              Ms. Mary Jill Myrla Ong Gue  
                              Mr. Chenier Nicu Villanueva  
                              Mr. Ceazar Valerei Navarro  
                              Ms. Elizabeth F. Estanislao  
Supervising Fellow   Mr. Earl P. Tongol  
Center Head            Ms. Ma. Theresa A. Agustin  
                              Mr. Arnel D. Abanto

**III. Project Details**

**Project Description**

Every year, the Academy conducts an annual conference or forum to advocate Business Excellence for the public sector. This is done to provide a venue for the public sector to understand, share, continue, inspire and develop a culture of excellence amongst public sector organizations. This is in support of the ongoing reforms of the Aquino administration of his "Daang Matuwid". The Academy believes that it is high time for public sector organizations to rise above the challenges and the Academy recognizes that there is a need for people in government to be encouraged, motivated and recognized.

Aside from the conference, the Academy hosted the 4<sup>th</sup> International Best Practice Competition in partnership with the Centre of Organisational Excellence Research (COER) in New Zealand.

**Project Objectives**

The project serves as an annual learning opportunity for public sector organizations on emerging trends and best practice on public sector productivity. It aims to strengthen national productivity and innovation in the public sector; highlight the emerging trends on productivity and innovation necessary to foster inclusive growth and development ; showcase the commendable efforts of the public sector organizations geared towards performance excellence; inspire the public sector to continuously strive for excellence by adopting the culture of Business Excellence; encourage commendable public sector organizations to share their best practices and at



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the same time, learn from the best practices of other organizations; recognize good or best practices of public sector organizations to inspire them to continue their journey to excellence.

Focus Area                      Productivity and Innovation  
Project Type                    Public Offering  
Regional Coverage            International

**IV. Project Accomplishments**

**Key Activities  
Implemented**

**Pre-Implementation**

1. Project Team Coordination Meetings
2. Preparation and finalization of log frame, financial plan, letter of invitations, flyer, tarpaulin design
3. Project Team Mobilization
4. Creation of the On-line registration program
5. Review and Enhancement of the Program Design
6. Preparation of LOIs
7. Preparation of mailing list and sending of LOIs and flyer to resource persons, participants and partners.
8. Follow-up confirmation of participants.
9. Preparation of programs, scripts, finalizing of plaques and prizes
10. Hiring of talents (emcee, intermissions, etc.)
11. Preparation and coordination of logistical requirements like venue, food, equipment, etc.

**Implementation**

12. Ingress and Egress
13. Conduct of the 2-day conference proper (ensuring that everything runs smoothly, from the technical and the physical set-up).
14. Preparation and distribution of certificates.
15. Collection of registration fees and issuance of receipts.

**Post-Implementation**

16. Consolidation and encoding of resource speaker and course evaluations.
17. Project team debriefing.
18. Liquidation of necessary expenses.
19. Processing of evaluation of the course and the resource persons.
20. Preparation and finalization of project accomplishment report.

**Major Outputs:**

- Attended by more than 200 participants.
- Formed partnerships with agencies and organizations such as the Asian Productivity Organization; Centre for Organisational Excellence Research; Global Benchmarking Network; Tourism Board Philippines; City Government of Tanauan; Development Bank of the Philippines; Tagaytay City Science National High school.



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- Launched the Philippines as APO's Center of Excellence on Public Sector Productivity with the Academy as the focal organization.
- Invited six (6) International Resource Persons, and two local Resource Persons to talk about productivity and innovation.
- Hosted the 4<sup>th</sup> International Best Practice Competition (IBPC) wherein eight (8) public sector organizations from the Philippines joined with a total of twenty-three (23) entries internationally.
- Sharing of best practices around the world through the IBPC entries
- Sharing of expertise of the Resource Persons on the following topics: Best Practices for Better Results- Global Trends on Excellence Initiatives with Special Focus on Local Government Units; The Journey to Excellence of the Municipality of Providencia, Chile; The City of Irving as a Baldrige Award Winner; Tools for Accelerating Productivity and Innovation (T4API) – Innovation Breakthrough and Possibilities in the Public and Private Sector- Malaysia's Experience; Productivity and Innovation for Filipino Entrepreneurs; Championing Excellence – Importance of Business Excellence to the United Arab Emirates; The Dubai Government Excellence Program; and Best Practices in Public Administration.
- Awarded and recognized eight (8) organizations that joined the Government Best Practice Competition.
- Acknowledged twelve (12) organizations that participated in the Government Excellence Class (GEC).
- Showcased the Filipino culture through the performances during the opening and closing dinner that was well appreciated by the attendees particularly the foreign delegates.

**Project Impact**

- The conference featured valuable inputs from international and local experts who helped the participants understand the concepts of excellence, productivity and innovation.
- The conference affirmed and highlighted DAP's role as the focal organization in the designation of the Philippines as the APO's Center of Excellence on Public Sector Productivity
- The conference was able to promote Business Excellence and its importance to organizations
- The conference was able to create synergy and teamwork among the different centers in the Academy.
- The different international organizations that participated in the conference have been introduced to the Academy and what we are doing.
- Because of this conference, participants were encouraged to continue their journey to excellence, particularly when they heard about the different entries of the International Best Practice Competition.



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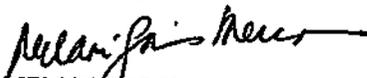
**Lessons Learned**

1. Given the limited time to prepare, more public sector could have been invited to maximize this opportunity.
2. Involving other people is a plus factor but their presence could have been maximized.
3. The sudden change of venue had a big impact in the logistical and administrative aspect of the project
4. The actual registration process could have been improved particularly the registration during dinners
5. Other logistical concerns could have been clarified to the participants particularly the foreign guests
6. It is hard to implement a project as big as this if there are a lot of bosses with different perspectives that you have to follow.

**V. Attachments**

- Attendance sheet
- Documentation
- Conference Booklet
- Photos

**Prepared by:**

  
**MELANI GARCIA-MERCADER**  
Project Manager

**Noted / Approved by:**

  
**ARNEL D. ABANTO**  
Center Head

**Notes:**

1. Project details on Section I-III can be generated thru PMIS based on PMs inputs.
2. Project Managers are required to accomplish Section IV & provide Section V to reflect results of project implementation
3. Project Managers can update/adjust the pre-filled sections(I-III) based on actual data