



Center for Quality and Competitiveness
2016 PROJECT ACCOMPLISHMENT REPORT

I. Project Information

Project Code	QBRLF
Project Title	Scope Expansion of Quality Management System Certifiable to ISO9001:2008 for the PPSC
Project Start	10 August 2016
Project End	01 December 2016
Project Price	PhP 507,360
Client Organization	Philippine Public Safety College

II. Project Team

Project Manager	Homer H. Alcon
Team Members	Arnel D. Abanto, Ma. Theresa A. Agustin , Earl P. Tongol, Chenier Nicu V. Villanueva, Caesar Valerei Navarro, Nory Grace Evangelio
Supervising Fellow	Ma. Theresa A. Agustin
Consultants/ Resource Persons	N.A.

III. Project Details

Project Description	Capability Building and Technical Guidance for the Philippine Public Safety College Key Personnel and Core Team in the Scope Expansion of a Quality Management System Certifiable to ISO 9001:2008.
Project Objective	To facilitate the scope expansion of a QMS certifiable to ISO 9001:2008 for the Philippine Public Safety College.
Focus Area	Quality and Productivity
Project Type	Regular
Regional Coverage	NCR, Regions 4A, 3, 11, CAR

IV. Project Accomplishments

Key Activities Implemented	<ol style="list-style-type: none">1. Pre-Implementation<ol style="list-style-type: none">a. Project conceptualizationb. Project negotiation, MOA Perfectionc. Project mobilization2. Implementation<ol style="list-style-type: none">a. Specialized courses on ISO 9001:2008<ol style="list-style-type: none">i. Requirements and Documentation Course,ii. Internal Quality Auditb. Technical Guidance:<ol style="list-style-type: none">i. Workshop on QMS Planning, Process Mappingii. Workshop on QMS Documentationiii. Implementation,iv. Workshop on Control of NC, Operational control, Internal Quality Audit & Establishing An Audit Program
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Major Outputs

1. Conducted the following
 - a. Specialized Courses on ISO 9001:2008
 - i. Requirements and Documentation, 1 batch
 - ii. Internal Quality Audit, 1 batch
2. Course design, program and materials for the Orientation and specialized courses
3. Technical guidance on
 - a. Documentation: Draft Quality Manual & Procedures
 - b. QMS implementation
 - c. Internal Quality Audit: Audit Reports, RFAs

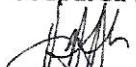
Project Impact

- Understanding and Appreciation of the QMS. A Regional Training Unit (RTU) from NCR which were assisted by the Core Team began to see how the QMS works and what the QMS elements were for.
- Expansion of QMS documentation to other PPSC constitutive units and Regional Training Unit.
- Clarity in operational control for the organization
- With the first phase participants assisting the technical guidance, implementation was smoother and less laborious.
- The Regional Training Units although having the same mission and vision have differences in the manner of implementation. Concentrating on their similarities facilitated the project implementation.
- The participants were supervisors and managers whose computer skills were not so good. During the QMS Documentation Workshops, participants from region 3 emailed the workshop requirements to their staff in region 3, who then emailed back the output several minutes later. Since this skill is important in the conduct of workshops, we should consider making modifications to the workshop design.

Lessons Learned

V. Attachments

Prepared by:


HOMER H. ALCON
Project Manager

Noted / Approved by:


ARNEL D. ABANTO
Center Head

Notes:

1. Project details on Section I-III can be generated thru PMIS based on PMs Inputs.
2. Project Managers are required to accomplish Section IV & provide Section V to reflect results of project implementation
3. Project Managers can update/adjust the pre-filled sections(I-III) based on actual data