

DAP LIST OF COMPLETED PROJECTS FOR 2019						
December 31, 2019						
No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
1	Master in Public Management Major in Health Systems and Development Batch 8	Department of Health	01-Oct-16	31-Jan-19	22,499,263.85	The Master in Public Management major in Health Systems and Development (MPM-HSD) is a 38-unit interdisciplinary graduate program for the Doctors to the Barrios (DTTBs) and health sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their respective areas. MPM-HSD uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand, and developing personal and managerial efficacy on the other hand. These cover research, planning and implementation of programs on health sector reform and other related initiatives. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms and proposing strategic solutions to problems and concerns in the health sector.
2	Development of a Quality Management System Certifiable to ISO 9001:2015 for the Cultural Center of the Philippines	Cultural Center of the Philippines	22-Sep-17	31-Jan-19	875,840.00	The Cultural Center of the Philippines (CCP), founded in 1969, is the country's premier arts institution mandated to conserve, develop and promote arts and culture in the Philippines. It envisions a future wherein art matters in the life of every Filipino. In line with its mission to "be the leading institution for arts and culture in the Philippines by promoting artistic excellence and nurturing the broadest public to participate in art making and appreciation," the CCP has requested the assistance of the Development Academy of the Philippines (DAP) in adopting an ISO 9001:2015 QMS that will cover all its processes.

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3	2018 Customer Satisfaction Survey for TRANSCO	National Transmission Corporation	03-Sep-18	31-Jan-19	1,454,129.60	Created under Republic Act No. 9136, otherwise known as the Electric Power Industry Reform Act (EPIRA) of 2001, the National Transmission Corporation (TransCo) was envisioned to improve the delivery of power supply to consumers by encouraging competition and efficiency in the generation sector as well as by ensuring the quality and affordability of electric power supply. In line with Memorandum Circular 2013-02 issued by Governance Commission of GOCCs (GCG), as well as their commitment to perform their mandate and to deliver quality services to its clients, TransCo recognizes the need for gathering customer feedback to continuously improve on its service delivery through the conduct of annual third-party customer satisfaction survey as part of the performance evaluation of GOCCs. Building on the 2015 to 2017 customer satisfaction surveys, TransCo once again engages DAP for its 2018 Customer Satisfaction Survey, which will use GCG's 2018 Standardized Guidelines and Methodology for the conduct of customer satisfaction surveys for GOCCs.

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4	e-Learning Course on Global Food Safety Trends: Application of Advanced Technologies	Public and Private	23-Nov-18	31-Jan-19	80,000.00	<p>Food Safety is a matter of global concern. Increasing reports of outbreaks of foodborne illnesses worldwide in recent five years have heightened consumers' food safety awareness and caused public distrust of increasingly complex cross-border food value chains. FSM therefore has become a crucial part of any modern food business. It protects businesses' competitive market share, customers, and the community. In addition, regulatory bodies are increasingly demanding that organizations demonstrate a commitment to food safety, the prevention of foodborne illnesses, and the promotion of safe food. To meet these requirements, more organizations are putting in place sound FSM systems and choosing to have their systems certified to demonstrate their commitment to food safety. Applications of advanced technologies can help the food industry reduce risks associated with increasingly complex modern food supply chains. For example, modern microbial intervention technologies, whether thermal, nonthermal, or chemical, or chemical in nature, can inactivate or inhibit the growth of microbe populations significantly and may be used as a "kill step" to enhance or ensure the safety of the food. Advanced technologies, like blockchains, the Internet of Things (ToT), and next-generation sequencing (NGS), will help the food industry strengthen food safety programs, deter food fraud, and decrease the necessity for tracebacks and recalls. Blockchains enable organizations to record and secure arbitrary, disparate types of data. digital traceability systems can lessen recall expenses, make distribution systems cheaper, and increase the sales of high-value products. Digitized packaging and labeling give consumers the ability to scan food purchases and link to web pages with detailed information from farm to the final stages of packaging and labeling. NGS, also known as high-throughput sequencing, has greatly reduced the time and cost of DNA and RNA sequencing. NGS-based food tests and software analytics make it possible to identify pathogens at the strain level even in mixed-ingredient and packaged food. Inefficient, labor-sensitive processes for monitoring food quality and safety are being replaced with digitized automated systems. The four-day course will simultaneously be done with participants from India, Iran, Nepal and Pakistan through videoconferencing.</p>

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5	Municipal Leadership and Governance Program MIMAROPA - Cycle 2 Batch 1 2018	Department of Health	01-Jan-18	28-Feb-19	3,500,000.00	With Primary Health Care as philosophy, the Zuellig Family Foundation (ZFF) and the Department of Health (DOH) entered into a partnership to contribute to the Philippine Health Agenda which is anchored to the Sustainable Development Goals (SDG) for 2030. In order to attain such goals, the partner agencies implemented the Health Leadership and Governance Program (HLGP) to capacitate and transform the key agents of development that will result to solving health inequities. HLGP is a strategic initiative targeting different stakeholders in the health sector. It aims to equip Center for Health Development offices, DOH Development Management Officers (DMOs), PhilHealth Regional offices, Provincial Chief of Hospitals, Governors, Provincial Health Officers (PHOs), Local Chief Executives (LCEs), and Municipal Health Officers (MHOs), with the right skills and know-hows in attaining the health targets. The programs under the umbrella of HLGP are: Health Leadership and Management for the Poor (HLMP); Provincial Leadership and Governance for the Poor (PLGP); and Municipal Leadership and Governance Program (MLGP). The roll-out of HLGP through the MLGP has brought radical change in the health sector in terms of structure and outcomes. LCEs and MHOs are transformed as bridging leaders and are mobilized to elicit innovative solutions in addressing health inequities. DMOs, on the other hand, are transformed from data collectors to coaches and mentors of LCEs and MHOs enrolled at MLGP. DMOs ensure that objectives are met by the participants; that action plans are implemented; that targets are attained; that their mentees and municipalities are functional; that municipal health indicators improved; that participants are empowered and informed and that data are updated and collected accordingly. They serve as the bridge between the national and local governments. Functions and roles are changed in the course of implementing the program. The CHD of all regions play a significant role in the program. They are the owners of the program and the core of all operations. In view of these three existing development programs targeted at key players in health systems at the Municipal Level, there is also a need and an opportunity for a parallel program to engage, empower and capacitate the other stakeholders in the health system. The Graduates School of Development Academy of the Philippines (GSDAP) has been in partnership with the Department of Health – Region IV-MIMAROPA since 2013 for MLGP. MLGP is an eighteen-month leadership program for LCEs and MHOs, which is supplemented by coaching and mentoring sessions from DOH-CHD during practicum.
6	Master in Public Management major in Development and Security Batch 11	Armed Forces of the Philippines	20-Feb-18	28-Feb-19	8,750,000.00	The Master in Public Management major in Development and Security (MPM DevSec) and the Armed Forces of the Philippines Command and General Staff College (AFPCGSC) is a joint program of the Development Academy of the Philippines (DAP) and the Armed Forces of the Philippines (AFP) through the approval of the Department Circular Nr 5. It is crafted as a twinning program for the mandatory mid career course of AFP officers before they are promoted to "O6" position. The intensive degree programs seek to build the competencies of future leaders within the overarching framework of development and security. The program believes that enduring peace and prosperity can be achieved only by melding and balancing the relevant and key substantive sub-fields of national security and national development into a focused, single-minded, and reasonably coherent whole.

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7	PMDP Monitoring and Evaluation for 2018	National Government Agencies	01-Mar-18	28-Feb-19	5,500,000.00	Information requirements of various stakeholders on Program implementation and impact should be regularly provided so as to aid in enhancing the Program to better serve our clients, thus, the adoption of a framework for monitoring and evaluation for the PMDP.
8	Municipal Leadership and Governance Program (Cycle 2) Central Luzon - Batch 1 Module 3	Department of Health	01-Oct-18	28-Feb-19	1,680,223.58	With Primary Health Care as philosophy, the Zuellig Family Foundation (ZFF) and the Department of Health (DOH) entered into a partnership to contribute to the Philippine Health Agenda which is anchored to the Sustainable Development Goals (SDG) for 2030. In order to attain such goals, the partner agencies implemented the Health Leadership and Governance Program (HLGP) to capacitate and transform the key agents of development that will result to solving health inequities. HLGP is a strategic initiative targeting different stakeholders in the health sector. It aims to equip Center for Health Development offices, DOH Development Management Officers (DMOs), PhilHealth Regional offices, Provincial Chief of Hospitals, Governors, Provincial Health Officers (PHOs), Local Chief Executives (LCEs), and Municipal Health Officers (MHOs), with the right skills and know-hows in attaining the health targets. The programs under the umbrella of HLGP are: Health Leadership and Management for the Poor (HLMP); Provincial Leadership and Governance for the Poor (PLGP); and Municipal Leadership and Governance Program (MLGP). The roll-out of HLGP through the MLGP has brought radical change in the health sector in terms of structure and outcomes. LCEs and MHOs are transformed as bridging leaders and are mobilized to elicit innovative solutions in addressing health inequities. DMOs, on the other hand, are transformed from data collectors to coaches and mentors of LCEs and MHOs enrolled at MLGP. DMOs ensure that objectives are met by the participants; that action plans are implemented; that targets are attained; that their mentees and municipalities are functional; that municipal health indicators improved; that participants are empowered and informed and that data are updated and collected accordingly. They serve as the bridge between the national and local governments. Functions and roles are changed in the course of implementing the program. The CHD of all regions play a significant role in the program. They are the owners of the program and the core of all operations. In view of these three existing development programs targeted at key players in health systems at the Municipal Level, there is also a need and an opportunity for a parallel program to engage, empower and capacitate the other stakeholders in the health system. The Graduate School of Public and Development Management (GSPDM) has been in partnership with the Department of Health – Region III (Central Luzon) since 2013 for MLGP. MLGP is an eighteen-month leadership program for LCEs and MHOs, which is supplemented by coaching and mentoring sessions from DOH-CHD during practicum.
9	Personal Efficacy and Leadership (PEL) Remedial Readmission	CARD-MRI Development Institute, Inc	01-Dec-18	28-Feb-19	102,000.00	The PEL Remedial Readmission is a course intended for the four (4) Master in Productivity and Quality Management (MPQM) major in Microfinance Batch 5 students of the GSPDM who have obtained a failing grade in their PEL Course. Successfully passing this course will enable them to complete the academic requirements necessary for them to obtain both the Certificate in Productivity and Quality Management and the MPQM Major in Microfinance degree.

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10	Creating the Competency Models and Position Profiles: Technical Facilitation for the National Irrigation Administration (NIA Competency Framework)	National Irrigation Administration	01-Jun-18	15-Mar-19	6,000,000.00	A technical assistance project that will facilitate the creation of the NIA Competency Framework, which will later on be integrated into the Human Resource Management and Development system of the Agency.
11	2018 Land Bank of the Philippines Insurance Brokerage, Inc. Customer Satisfaction Survey	Land Bank of the Philippines Insurance Brokerage, Inc	15-Oct-18	15-Mar-19	1,027,886.64	With the issuance of Memorandum Circular 2013-02 by the Governance Commission for Government Owned and Controlled Corporations (GCG), public participation became part of evaluating the performance of Government Owned and Controlled Corporations (GOCCs) in the 2015 cycle. Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. The Land Bank of the Philippines Insurance Brokerage, Inc. was created for the purpose of engaging in the business of general insurance brokerage management and consultancy services on insurance-related activities to its clients. It envisions itself as provider of comprehensive, innovative, and sustainable risk funding solutions that address the risk exposures of the LBP and its clients; and as provider of competitive foreign exchange rates and timely and safe delivery of the currencies to LBP clients. Its mission to be the trusted partner of the Land Bank of the Philippines (LBI) for risk management, risk re-engineering, and risk transfer advice and service; and to be the trusted alternative of Landbank's clients for the sale and acquisition of foreign currencies. Being primary responsible to give services for the bank's insurance requirements, its subsidiaries, its client/borrowers and other government offices, the LBI continuously seeks to address the needs of its stakeholders and exceed their expectations. Seeing this as an opportunity to further improve its services and satisfy the expectations of its customers, LBI continues its commitment of conducting annual performance evaluation. It is in this context that the Development Academy of the Philippines, with its extensive experience in policy research and technical assistance for Philippine government and international agencies, was requested and is now submitting this proposal to provide consultancy services for the conduct of the 2018 Land Bank Insurance Brokerage, Inc. Customer Satisfaction Survey. The implementation of the 2018 LIBICSAT will follow the standard guidelines issued by GCG on the conduct of customer satisfaction survey of the GOCCs.
12	Customer Satisfaction Survey for the Philippine Crop Insurance Corporation	Philippine Crop Insurance Corporation	05-Nov-18	15-Mar-19	1,782,485.60	The PCIC commissioned the Development Academy of the Philippines (DAP) to undertake a Customer Satisfaction Survey among farmers. This was anchored on PCIC's primary mandate that is to help stabilize the income of agricultural producers and promote the flow of credit in the countryside through insurance protection, particularly for the subsistence of the farmers, against the loss of their crops and non-crop agricultural assets on account of natural calamities, plant pests and diseases, and/or other perils.

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13	Training Course for Managers and Supervisors in the Public Sector for DOST-Regional Offices (5Ps-DOST)	Department of Science and Technology - CALABARZON	19-Nov-18	15-Mar-19	1,400,000.00	The Training Course for Managers and Supervisors in the Public Sector (5Ps) seeks to provide the foundation for developing competent supervisors and managers who are able to create and maintain a high-performance, service-oriented, and productive work place that enables employee engagement. Premised on the framework of Service Leader, the course highlights 5Ps of management and leadership: (1) Personality; (2) Purpose; (3) Processes; (4) People; and (5) Plans to help achieve quality service and results.
14	Research on the Implications of the Bangsamoro Organic Law: Policy Prospects for the Agriculture Sector	Philippine Council for Agriculture and Fisheries	15-Jan-19	20-Mar-19	205,000.00	Last July 23, 2018, President Rodrigo Duterte signed Republic Act no. 11054 known as the Bangsamoro Organic Law (BOL). The BOL provides the grounds for the establishment of a political entity named as the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM). In replacement to the existing Autonomous Region of Muslim Mindanao (ARRM), the BOL provides the basis for the 'basic structure of its government' recognizing the 'justness and legitimacy of the cause of the Bangsamoro people and the aspirations of Muslim Filipinos and all indigenous cultural communities in the Bansamoro Autonomous Region in Muslim Mindanao.' Under the general supervision of the President, the BARMM exercises greater political and fiscal autonomy compared to the ARMM. The BARMM is free to pursue its political, economic, social and cultural development and greater power over general matters in the administration of its government. Among the powers vested to the BARMM region is the authority over their respective agriculture and fisheries sector. In relation to this development, the Philippine Council for Agriculture and Fisheries sought the assistance of the Development Academy of the Philippines (DAP) to conduct this research on the Administrative and Economic implications of the BOL through the Agriculture and Fisheries Sector. As an attached agency of the Department of Agriculture (DA), PCAF facilitates broad-based participatory processes in the agriculture and fisheries sector. It provides quality services to a nationwide network of private sector-led consultative councils at the national, regional and local levels for the formulation of sound policies, plans and programs. In relation to its mandate, this research project is expected to help PCAF contribute in the generation of prospective policy recommendations responsive to the needs of the agriculture and fisheries sector.

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15	Research on the Implications of the Bangsamoro Organic Law: Policy Prospects for the Fisheries Sector	Philippine Council for Agriculture and Fisheries	15-Jan-19	20-Mar-19	205,000.00	Last July 23, 2018, President Rodrigo Duterte signed Republic Act no. 11054 known as the Bangsamoro Organic Law (BOL). The BOL provides the grounds for the establishment of a political entity named as the Bangsamoro Autonomous Region in Muslim Mindanao (BARMM). In replacement to the existing Autonomous Region of Muslim Mindanao (ARRM), the BOL provides the basis for the 'basic structure of its government' recognizing the 'justness and legitimacy of the cause of the Bangsamoro people and the aspirations of Muslim Filipinos and all indigenous cultural communities in the Bansamoro Autonomous Region in Muslim Mindanao.' Under the general supervision of the President, the BARMM exercises greater political and fiscal autonomy compared to the ARMM. The BARMM is free to pursue its political, economic, social and cultural development and greater power over general matters in the administration of its government. Among the powers vested to the BARMM region is the authority over their respective agriculture and fisheries sector. In relation to this development, the Philippine Council for Agriculture and Fisheries sought the assistance of the Development Academy of the Philippines (DAP) to conduct this research on the Administrative and Economic implications of the BOL through the Agriculture and Fisheries Sector. Under the general supervision of the President, the BARMM exercises greater political and fiscal autonomy compared to the ARMM. The BARMM is free to pursue its political, economic, social and cultural development and greater power over general matters in the administration of its government. Among the powers vested to the BARMM region is the authority over their respective agriculture and fisheries sector. In relation to this development, the Philippine Council for Agriculture and Fisheries sought the assistance of the Development Academy of the Philippines (DAP) to conduct this research on the Administrative and Economic implications of the BOL through the Agriculture and Fisheries Sector. Under the general supervision of the President, the BARMM exercises greater political and fiscal autonomy compared to the ARMM. The BARMM is free to pursue its political, economic, social and cultural development and greater power over general matters in the administration of its government. Among the powers vested to the BARMM region is the authority over their respective agriculture and fisheries sector. In relation to this development, the Philippine Council for Agriculture and Fisheries sought the assistance of the Development Academy of the Philippines (DAP) to conduct this research on the Administrative and Economic implications of the BOL through the
16	Desk Review of RPOC- NCR Policy Guidelines on CBD RP and Workshop	Department of Interior and Local Government	15-Feb-19	30-Mar-19	434,400.00	To review the existing DILG-NCR-CBDTR Policy and guidelines; identify the policy; gaps; determine the top 3 priority gaps in NCR; produced an action plan and come-up with a commitment statements from the LGUs, NGAs, and community rehabilitation providers/practitioners.
17	PMDP Curriculum Enhancement 2018	National Government Agencies	01-Mar-18	31-Mar-19	8,000,000.00	The Curriculum Enhancement Component is responsible for data gathering and research on the improvement of the PMDP curriculum in terms of design and content. The component is also responsible for the program's technical writing and research related activities.

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18	PMDP - Knowledge Management	National Government Agencies	01-Apr-18	31-Mar-19	1,500,000.00	The PMDP implements an intensive, long-running, residential training for Senior Executives and Middle Managers of government. This same Program likewise confers a Diploma in Development Management and Master in Development Management. To manage all the program knowledge resources including scholars' records, a Knowledge Management component of the PMDP is put in place.
19	Development of a Quality Management System Certifiable to ISO 9001:2015 for the Philippine Fiber Industry Development Authority	Philippine Fiber Industry Development Authority	02-May-18	31-Mar-19	1,951,600.00	The Philippine Fiber Industry Development Authority (PhilFIDA), of the Department of Agriculture, is mandated through Executive Order No. 709 Series of 1981 to promote the growth and development of the Philippine fiber industry, in all aspects, including research, production, extension, standards enforcement, marketing and trade regulation. In line with its mandate and mission to improve the fiber industry's productivity within ecological limits and empower stakeholders toward inclusive growth, global competitiveness and climate change adaptation, the PhilFIDA has requested the assistance of Development Academy of the Philippines (DAP) in establishing a QMS certifiable to ISO 9001:2015 covering all its processes in the Central Office and Regional Offices.

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20	2018 Port Users' Annual Satisfaction Survey (PASS)	Philippine Ports Authority	01-Jun-18	31-Mar-19	6,062,632.80	<p>With the issuance of Memorandum Circular 2013-02 by the Governance Commission for Government Owned and Controlled Corporations (GCG), public participation became part of evaluating the performance of Government Owned and Controlled Corporations (GOCCs) in the 2015 cycle. Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. The Philippine Ports Authority (PPA), being the principal agency responsible for management and operations of public ports throughout the country, continuously seeks to address the needs of its stakeholders and exceed their expectations as part of its goal of providing world-class services and facilities. To achieve this, the PPA has conducted several rounds of customer satisfaction survey to gather the perception of its port users on the effectiveness of its regulatory functions and quality of its service delivery aspects. Since 2015, PPA has tapped the Development Academy of the Philippines (DAP) to administer its client satisfaction surveys in several port management offices (PMOs) nationwide. Building on the results of these assessments, PPA has realized the need of conducting regular client satisfaction surveys to measure the customers' insights on the organization's management and operations as well as to monitor the performance of selected PMOs in terms of satisfying the needs of port users (i.e. passengers and shipping line representatives). Seeing this as an opportunity to further improve its services and satisfy the expectations of its customers, PPA continues its commitment of conducting annual performance evaluation. It is in this context that the Development Academy of the Philippines, with its extensive experience in policy research and technical assistance for Philippine government and international agencies, was requested and is now submitting this proposal to provide consultancy services for the conduct of the 2018 Port Users' Annual Satisfaction Survey (PASS).</p>

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21	2018 Customer Satisfaction Survey for the Laguna Lake Development Authority	Laguna Lake Development Authority	05-Nov-18	15-Apr-19	599,872.00	The Laguna Lake Development Authority (LLDA), as the government institution primarily responsible for promoting and accelerating the development and balanced growth of the Laguna Lake area and the surrounding provinces, cities and towns, within the context of the national and regional plans and policies for social and economic development and to carry out the development of the Laguna Lake region with due regard and adequate provisions for environmental management and control, preservation of the quality of human life and ecological systems, and the prevention of undue ecological disturbances, deterioration and pollution. Being true to their mission to manage, develop and transform the Laguna de Bay Region into a vibrant economic zone through conservation of lake basin resources and good governance with the participation of empowered and responsible stakeholders, LLDA seeks to continually fulfill its commitment by delivering quality services for their stakeholders with an acceptable degree of confidentiality and integrity. With the issuance of the Governance Commission for GOCCs's (GCG) Memorandum Circular to have a third-party customer satisfaction survey as part of the performance evaluation of GOCCs, LLDA recognized an opportunity to further improve their services. It is in this context that LLDA invited the Development Academy of the Philippines (DAP), with its extensive experience in policy research and technical assistance for Philippine government and international agencies, to present this proposal and provide consultancy services for the conduct of a customer satisfaction survey for LLDA.
22	Competency Framework Development Course for the Department of Science and Technology - Regional Offices	Department of Science and Technology - Region 2	20-Nov-18	20-Apr-19	650,000.00	The Competency Framework Development Course aims to develop a good understanding of and essential skills in facilitating the development of the Competency Framework of an organization. This 32-hour course program adopts an experiential learning approach to enable participants to gain insights and a grounded conceptual knowledge of competencies as they go through the experience of developing the framework and the tools in the context of HR Management. Direct application of the learning is made possible by means of structured learning exercises designed to connect real work performance management scenarios. The course is intended for HR practitioners, corporate or agency planners, supervisors/managers and even process owners/developers who contribute to the performance management cycle of the organization but may still be useful to others who can use the competencies in directing and managing work performance in general.

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23	Conduct of an Objective, Fact-finding and Science-based Review of the Performance of the Existing Mining Operations- Regular Project	Department of Finance and Department of Environment and Natural Resources	01-Feb-18	30-Apr-19	28,913,043.47	Executive Order (EO) No. 791 was issued in 2012 to institutionalize and implement reforms in the Philippine mining sector. To carry-out this mandate, the Mining Industry Coordinating Council (MICC), mainly composed of the member-agencies of the Climate Change Adaptation and Mitigation and the Economic Development Cabinet Clusters, was created. Among the functions of the Council is the conduct of an assessment and review of all mining operations in relation to their compliance to existing mining laws, rules and regulations. The review function of the Council includes also those on existing mining laws/rules/regulations to determine their continued efficacy and relevance.
24	Municipal Leadership and Governance Program Cycle 2 Central Luzon Colloquium	Department of Health	01-Feb-19	30-Apr-19	1,425,000.00	With Primary Health Care as philosophy, the Zuellig Family Foundation (ZFF) and the Department of Health (DOH) entered into a partnership to contribute to the Philippine Health Agenda which is anchored to the Sustainable Development Goals (SDG) for 2030. In order to attain such goals, the partner agencies implemented the Health Leadership and Governance Program (HLGP) to capacitate and transform the key agents of development that will result to solving health inequities. HLGP is a strategic initiative targeting different stakeholders in the health sector. It aims to equip Center for Health Development offices, DOH Development Management Officers (DMOs), PhilHealth Regional offices, Provincial Chief of Hospitals, Governors, Provincial Health Officers (PHOs), Local Chief Executives (LCEs), and Municipal Health Officers (MHOs), with the right skills and know-hows in attaining the health targets. The programs under the umbrella of HLGP are: Health Leadership and Management for the Poor (HLMP); Provincial Leadership and Governance for the Poor (PLGP); and Municipal Leadership and Governance Program (MLGP). The roll-out of HLGP through the MLGP has brought radical change in the health sector in terms of structure and outcomes. LCEs and MHOs are transformed as bridging leaders and are mobilized to elicit innovative solutions in addressing health inequities. DMOs, on the other hand, are transformed from data collectors to coaches and mentors of LCEs and MHOs enrolled at MLGP. DMOs ensure that objectives are met by the participants; that action plans are implemented; that targets are attained; that their mentees and municipalities are functional; that municipal health indicators improved; that participants are empowered and informed and that data are updated and collected accordingly. They serve as the bridge between the national and local governments. Functions and roles are changed in the course of implementing the program. The CHD of all regions play a significant role in the program. They are the owners of the program and the core of all operations. In view of these three existing development programs targeted at key players in health systems at the Municipal Level, there is also a need and an opportunity for a parallel program to engage, empower and capacitate the other stakeholders in the health system. The Graduate School of Public and Development Management (GSPDM) has been in partnership with the Department of Health – Region III (Central Luzon) since 2013 for MLGP. MLGP is an eighteen-month leadership program for LCEs and MHOs, which is supplemented by coaching and mentoring sessions from DOH-CHD during practicum.
25	Strategic Performance Management System (SPMS) Training Workshop	Department of Agriculture - CARAGA Region	01-Feb-19	30-Apr-19	339,566.30	A Training workshop on Strategic Performance Management System (SPMS) to be conducted among management and staff of the Department of Agriculture Caraga Region

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26	CFO Synergy 2019	Commission on Filipino Overseas	15-Apr-19	15-May-19	120,000.00	For nearly four (4) decades of existence, the CFO management comes up with motivational activities such as teambuilding which aims to further solidify its people as the institution faces the challenges of fulfilling its mandate. In addition, the management believes that through this activity, employees will return in their respective job with vigor, enthusiasm, and high spirit which in effect will increase productivity in the long term.
27	Collaborative Initiative of the Department of Energy and the Development Academy of the Philippines for the Promotion of Energy Efficiency and Conservation in All Energy-Demand Sectors	Department of Energy	15-Mar-17	19-May-19	15,000,000.00	The scope of the technical assistance will cover the pursuit of the DOE's National Energy Efficiency and Conservation Program (NEECP) through the implementation of sectoral and LGU level energy efficiency and conservation interventions. Concretely, household sectors will be reached through project interventions at the level of the schools, while communities can participate and be benefited through LGU-level EEC mainstreaming interventions. The project, by cascading national programs to the ground level, is expected to contribute to the achievement of about 10% of the energy savings targets through demand-side management approach. Specifically, the project aims to: 1. Promote and ensure the adoption of energy savings and efficient practices among high school students and schools through the conduct of behavioral change-based energy efficiency and conservation sessions facilitated by teachers; 2. Mainstream energy efficiency and conservation in all energy-demand sectors in the LGU development plans; and 3. Enhance capacity and team harmony in DOE.
28	Training Course in Business Writing for the Development Academy of the Philippines (Write Right!)	Development Academy of the Philippines	19-Feb-19	19-May-19	350,000.00	This three-day Training Course in Business Writing for the Development Academy of the Philippines aims to help the personnel of the Academy to improve their business writing skills through a learner-influenced, task-oriented, and mixed-method Learning Experience Design.
29	Masters in Public Management Major in Rural Development Batch 4	National Convergence Initiative - DAR, DENR, DA	09-Jan-17	31-May-19	36,724,215.52	A strategic way of enhancing the convergence is to roll out a formal academic program at the field supervisors, technical/program staff and administrators of the three rural oriented line agencies so that they can acquire the relevant enterprise, political, managerial and technical skills for an ISR. This program is called the Masters of Public Management, major in Rural Development (MPM-RD)
30	Technical Guidance on Transition and Expansion of the Certified Quality Management System to ISO 9001:2015 Standard for the National Irrigation Administration	National Irrigation Administration	24-Jan-18	31-May-19	4,757,620.00	The project aims to facilitate the transition of NIA's ISO 9001:2008 certified QMS to ISO 9001:2015 certifiable QMS, as well as, establish, expand, maintain and sustain NIA's QMS in its other offices to cover the entire NIA.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
31	Enhancing Regulatory Management in Agriculture and Fisheries: A Benchmarking Study	Philippine Council for Agriculture and Fisheries	01-May-18	31-May-19	10,000,000.00	The Development Academy of the Philippines will implement a benchmarking study on enhancing regulatory management in the A&F sectors. Benchmarking is a way of discovering what is the best performance being achieved – whether in a particular company, by a competitor or by an entirely different industry. This information can then be used to identify gaps in an organization’s processes in order to achieve a competitive advantage. For this study, the benchmarking would look at the good/best performance being achieved with regard to the regulatory management in the A&F sectors. The country or countries covered for the benchmarking include South Korea and/or Malaysia.
32	Consulting Services for the Knowledge Co-Creation Programme of the Revenue Enhancement Assistance in ARMM LGUs (REAL) Sub-Project	Japan International Cooperation Agency	30-May-18	31-May-19	3,236,555.00	Considering the critical role that LGU leaders and managers play in managing local development, strengthening their capabilities will help ensure that their respective local government functions are performed efficiently and effectively. In this context, this project will provide capability development interventions to selected ARMM LGUs with an overarching objective to promote accountable and responsive local governance in ARMM.
33	PMDP - Middle Managers Class Batch 19 Residential Training	National Government Agencies	01-Sep-18	31-May-19	22,000,000.00	The Public Management Development Program (PMDP) is an intensive program that provides comprehensive and multi-modal learning opportunities for public managers. Its objective is to promote career advancement and promote stability in the bureaucracy by producing a corps of development-oriented, competent, dedicated and honest government middle managers. In the fulfillment of its objective, it offers two development courses, one of which is the Middle Managers Class (MMC). It is offered to high performing, high potential division and section chiefs with salary grade (SG) 20–24. The Curriculum for the MMC has two phases: The Residential Training Phase and the Capstone Project Implementation phase. This Project covers the Residential Training Phase which consists of a 5-month in-house training at the DAP Conference Center in Tagaytay City and an 11-day community immersion in a selected rural community.
34	Development of a Quality Management System Certifiable to ISO 9001:2015 for the LBP Leasing and Finance Corporation	LBP Leasing and Finance Corporation (LLFC)	30-Oct-18	31-May-19	980,000.00	The LBP Leasing and Finance Corporation (LLFC), created in line with Section 21-A of the Republic Act 337 or the “General Banking Act”, allows banks like the Land Bank of the Philippines (LANDBANK) to invest in established companies with allied undertakings such as leasing and financing activities. Its vision is to be “the pioneering government finance company providing solutions to capital asset requirements of programs and projects in support of the national government agenda operating in all regions in the country”. In line with the aforementioned thrusts of the government and in support to the LLFC’s vision, it has requested the assistance of the Development Academy of the Philippines (DAP) in adopting the ISO 9001:2015 QMS. The ISO 9001:2015 shall provide a globally recognized standard that would transform the LLFC’s current management system to a certifiable QMS.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
35	Certificate Course in Management Analysis	Philippine Marine Corps	23-Nov-18	31-May-19	1,000,000.00	The Certificate Course on Management Analysis (CCMA) is an advanced program on how to effectively manage programs, people, partnerships and the process of communication. It will focus on using planning, leading, organizing, and controlling techniques to ensure smooth execution of programs, leadership and team building skills to enhance performance of people, networking and collaborative skills to ensure and maintain mutually beneficial partnerships, and effective communication techniques to enhance overall management capabilities.
36	2018 Customer Satisfaction Survey for the Philippine Deposit Insurance Corporation	Philippine Deposit Insurance Corporation	28-Dec-18	31-May-19	1,353,044.00	With the issuance of Memorandum Circular 2013-02 by the Governance Commission for Government Owned and Controlled Corporations (GCG), public participation became part of evaluating the performance of Government Owned and Controlled Corporations (GOCCs) in the 2015 cycle. Along this line, the GCG required all GOCCs to adopt and conduct a third-party customer satisfaction survey. The Philippine Deposit Insurance Corporation (PDIC), as the government institution primarily responsible for insuring deposits, adopts a quality policy that commits to “deliver world-class service to the depositing public”. To achieve this, the PDIC employs a performance pledge that outlines standards in service delivery such as processing transactions with utmost efficiency, and valuing feedback as potential basis for streamlining and innovating systems and processes among others. Consistent with this performance pledge, the PDIC through its Public Assistance Department conducts a customer feedback survey to rate their services. Vital to the improvement of quality service delivery to the depositing public is an assessment of the performance of PDIC through a customer satisfaction survey. To do this, in 2015 the PDIC commissioned the Development Academy of the Philippines (DAP) to undertake a third-party review of methodology and conduct of the PDIC’s Service Quality Feedback Survey for its Head Office Claims Settlement (HOCS) and Field Office Claims Settlement (FOCS) operations. Since then, the PDIC regularly conducts its customer satisfaction survey to measure the customer’s insights on the organization’s management and operations. Seeing this as an opportunity to further improve its services and satisfy the expectations of its customers, PDIC continues its commitment of conducting annual performance evaluation. It is in this context that the Development Academy of the Philippines, with its extensive experience in policy research and technical assistance for Philippine government and international agencies, was requested and is now submitting this proposal to provide consultancy services for the conduct of the 2018 Customer Satisfaction Survey. The implementation of the survey will follow the standard guidelines issued by GCG on the conduct of customer satisfaction survey of the GOCCs, as contained in a letter to PDIC dated 26 March 2018.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
37	Chevening Chats on BARMM	Chevening Alumni Foundation of the Philippines, Inc.	01-Mar-19	31-May-19	200,000.00	There will be a joint project between the Development Academy of the Philippines and the Chevening Alumni Foundation of the Philippines, Inc. (CAFPI) towards better understanding of the Bangsamoro Transition Authority's (BTA) role and aspirations for a smooth transition to BARMM, and harnessing the intellectual resources of young leaders to contribute to the BTA's success. These series of three fora will be graced by three Chevening alumni from the BTA that shall lead and be the resource persons.
38	Training Course in Technical Writing for the Development Academy of the Philippines (Write Right!)	Development Academy of the Philippines	08-Apr-19	31-May-19	460,800.00	The Training Course in Technical Writing for the Development Academy of the Philippines (Write Right) is a 4-day course which aims to help DAP managers and staff members improve their technical writing skills through a learner-influenced, task-oriented, and mixed-method Learning Experience Design. Since technical writing skills are complex mental skills, they can only be learned through an iterative and coached process of realistic writing tasks. Thus, this course uses the participants' actual work writing tasks and outputs as the "spine" of the training course: they are the source of "lessons" at the beginning of the training course; they are the source of material for the coached writing exercises; finally, they are the assessment instrument at the end. In this way, the lessons always have immediacy to the participants, improving both the relevance of all the writing tasks and the participants' motivation to learn.
39	Research on Productivity Stories	GAA-National Govt	01-Jul-18	15-Jun-19	1,500,000.00	The project is an initiative of the Center of Excellence-Public Sector Productivity under the Development Academy of the Philippines. It aims to promote productivity in the public sector through sharing the best practices and success stories of different public sector organizations. This is in line with PRRD's priority of restoring the confidence of the Filipino people in the capacity of the public servants to make their lives better, safer and healthier through the efficient delivery of public service.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
40	Research on the Implications of the Bangsamoro Organic Law on the Agriculture Sector	Philippine Council for Agriculture and Fisheries	18-Sep-18	15-Jun-19	2,295,000.00	The Philippine Council for Agriculture and Fisheries (PCAF) is an attached agency of the Department of Agriculture (DA) which facilitates broad-based participatory processes in the agriculture and fisheries sector. It provides quality services to a nationwide network of private sector-led consultative councils at the national, regional and local levels for the formulation of sound policies, plans and programs. Considering the asymmetric setup of the proposed Bangsamoro region, the passage and implementation of the Bangsamoro Organic Law (BBL) offers opportunities and risks to agriculture that are not present in the current political and administrative setup of regions, provinces, cities and municipalities, and thus calls for expert and participative consideration of the policy implications. This research will help PCAF manage the change from the present setup to the new, where a Bangsamoro region will be existing and operational.
41	Research on the Implications of the Bangsamoro Organic Law on the Fisheries Sector	Philippine Council for Agriculture and Fisheries	18-Sep-18	15-Jun-19	2,295,000.00	The Philippine Council for Agriculture and Fisheries (PCAF) is an attached agency of the Department of Agriculture (DA) which facilitates broad-based participatory processes in the agriculture and fisheries sector. It provides quality services to a nationwide network of private sector-led consultative councils at the national, regional and local levels for the formulation of sound policies, plans and programs. Considering the asymmetric setup of the proposed Bangsamoro region, the passage and implementation of the Bangsamoro Organic Law (BOL) offers opportunities and risks to agriculture that are not present in the current political and administrative setup of regions, provinces, cities and municipalities, and thus calls for expert and participative consideration of the policy implications. This research will help PCAF manage the change from the present setup to the new, where a Bangsamoro region will be existing and operational.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
42	Technical Assistance on the Formulation of Office of Civil Defense (OCD) Strategic Plan	Office of Civil Defense	01-Mar-19	15-Jun-19	1,182,116.00	Republic Act No. 10121 or the "Philippine Disaster Risk Reduction and Management Act of 2010", mandates the Office of Civil Defense (OCD) of "administering a comprehensive national civil defense and disaster risk reduction and management program by providing leadership in the continuous development of strategic and systematic approaches as well as measures to reduce the vulnerabilities and risks to hazards and manage the consequences of disasters". In 2011, the OCD underwent an organizational assessment conducted by the Philippines-Australia Human Resource and Organizational Development Facility (PAHRODF) and identified the absence of a strategic plan aligned with R.A. 10121 as the key strategic issue of the organization. In view of this, the OCD requested the Development Academy of the Philippines (DAP) for assistance. In response, DAP proposes a technical assistance in the formulation of the strategic plan for OCD that aims to enhance its strategic management and planning process. This will help prepare OCD embark on a journey towards quality and performance excellence.
43	Training Course on Effective Technical Writing	Various NGAs	01-May-19	15-Jun-19	202,500.00	This 3-day training program is designed to equip participants to develop essential writing competence founded on principles of effective communication. With DAP's brand of experiential learning methodology, the program will offer a variety of writing opportunities within the public and private service context to enhance the communicative knowledge, skill and ability of the participants.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
44	End-of-Program Assessment for the National Organic Agriculture Program	Department of Agriculture	26-Mar-18	30-Jun-19	7,121,376.50	<p>Republic Act No. 10068 of the Philippine Organic Agriculture Act, enacted on 06 April 2010, is a landmark legislation for the development and promotion of organic agriculture in the Philippines. Following the signing of the Act, a series of activities were undertaken by the National Organic Agriculture Board (NOAB) in order to craft the National Organic Agriculture Program (NOAP) which was approved in January 2012. The NOAP of 2012-2016 envisions the organic agriculture sector contributing to the country's over-all agricultural growth and development, in terms of sustainability, competitiveness and food security, where at least five percent (5%) of Philippine agricultural farm areas practice organic farming; and, where consumers both national and international, increasingly support Philippine organic food products by 2016. With substantial amount of fund/resources being poured into the organic agriculture program, it is only high time that after four (4) years of program implementation, an end-of-program assessment should be done to ascertain its accomplishment relative to its objectives and targets, and to extract possible initial gains and/or benefits worth expanding for the next phase of the Program. Hence the Academy proposes the conduct of an end-of-program assessment for the NOAP to gauge the program's accomplishments based on its set targets and to evaluate program contribution to the overall goal of RA 10068. This is in line with Rule 5.8 of the Implementing Rules and Regulations of RA 10068 which states that "a NOAP progress monitoring, program benefit monitoring and impact evaluation shall be undertaken within three (3) years subject to the guidelines developed by the NOAB" The period of implementation of the NOAP ended in 2016 and there is a need to assess the accomplishments of the NOAP. The Resolution No. 16 of the NOAB approves and adopts the Terms of Reference of the 3rd party assessor for this purpose. The NOAB through the National Organic Agriculture Program-National Program Coordinating Office (NOAP-NPCO) requested various consultancy firms to propose for the conduct of the assessment but all have expressed their regrets to conduct the assessment due to limited time and workforce. The Development Academy of the Philippines (DAP) was the sole consultancy firm that proposed to provide services for the conduct of the End-of-Program Assessment of NOAP.</p>

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
45	Office of the Managing Director-Program Management-CY 2018	National Government Agencies	31-Jul-18	30-Jun-19	10,130,000.00	The NGCESDP -PMDP is an intensive, purposive, and continuing training program for incumbent executives and middle managers and their potential successors in the government bureaucracy. It aims to foster careerism in government and promote stability in the bureaucracy by producing a corps of development-oriented , competent, dedicated and honest officials within the medium term. This supports President Duterte's commitment to lift the nation from poverty through honest and effective governance and to transform the government from one that is self-serving to one that works for the welfare of the nation. PMDP hopes to achieve the following. - Develop a keen appreciation of the vital role government executives play in the overall development process; -Produce competent government leaders committed to the welfare of their constituents and country's progress; - Foster a spirit of kinship, mutual support and harmony among government leaders for a common goal of a good life for all -Deepen the bench of successors to the incumbent government office executives to ensure smooth transition in case of promotions or vacancies and -Enhance the image of the Philippine government as an institution imbued with professionalism, integrity and honesty.
46	Development of a Quality Management System Certifiable to ISO 9001:2015 for the Intramuros Administration	Intramuros Administration	09-Oct-18	30-Jun-19	912,800.00	The project aims to facilitate the establishment of ISO 9001:2015 QMS for the Intramuros Administration covering the provision of regulatory and commercial services, including management and support processes.
47	Integrity Management Survey for the Commission on Audit	Commission on Audit	15-Oct-18	30-Jun-19	1,184,444.80	The Commission on Audit (COA) recognized the importance of good governance and enhanced transparency and accountability in its systems and operations through a conduct of the IDR to comprehensively examine its systems' resistance and vulnerabilities to corruption. The COA has been implementing programs and projects aimed to raise their awareness on preventing corruption and improving their organizational and systems integrity. One of these is the IMP which aims to ensure accountability and integrity for public resources, promote transparency, and improve government operations. The Development Academy of the Philippines (DAP), with its extensive experience in policy research and technical assistance to Philippine government and international agencies, was engaged to conduct an Integrity Management Survey that aims to determine the level of awareness and perception of its stakeholders on COA's integrity as an institution.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
48	2018 Customer Satisfaction Survey and Development of Service Quality Standards for the Philippine Fisheries Development Authority	Philippine Fisheries Development Authority	07-Nov-18	30-Jun-19	3,414,610.00	The PFDA commissioned the DAP to conduct their 2018 Customer Satisfaction Survey which also includes the development of service quality standards. The general objective of the project is to develop an acceptable set of quality service standards for PFDA's front line services by assessing the current status of service delivery in terms of identified quality dimensions and their attributes. Specifically, it seeks to measure the satisfaction level of the transacting public on the front line services of PFDA and identify the "service gaps" between what clients expect or need from PFDA (expectations) and the level of service that they feel they actually receive (perception of service). The results of this study will provide a basis for PFDA in determining which service improvements are most required or desired and hence where limited resources need to be allocated. This is also very useful when developing priorities for agency plans.
49	MPQM-Microfinance Action Plan and Project Remedial Readmission	CARD-MRI Development Institute, Inc. (CMDI)	01-Feb-19	30-Jun-19	35,500.00	Remedial readmission
50	Course on Basic Monitoring and Evaluation Batch 7	Various NGAs	30-Apr-19	30-Jun-19	538,650.00	The course aims to equip government employees with necessary skills and knowledge on monitoring and evaluation of programs and projects, and enable participants to assess programs and projects using various tools.
51	Orientation-Seminar on Public Corporate Governance for the Cultural Center of the Philippines (CCP)	Cultural Center of the Philippines	27-May-19	19-Jul-19	253,500.00	The Orientation-Seminar on Public Corporate Governance for CCP aims to equip Appointive Directors of GOCCs with the knowledge to effectively carry out their functions in ensuring transparent, responsible and accountable governance of GOCCs.
52	PMMP Middle Managers Class Batch 16 - Re-entry Project	National Government Agencies	01-Dec-17	31-Jul-19	4,000,000.00	The Re-entry Project is a separate module of the PMMP. It is an integrating activity where the PMMP scholar draws from his/her significant experiences and his/her learning in the various courses and activities of the curriculum of the PMMP to address agency- or customer -specific concerns and opportunities. Through this activity, each scholar creates a space that enables him/her to demonstrate the extent to which he/she has internalized the concepts discussed in the program, mastered the skills developed and applies these as competencies appropriate and useful to the context of his/her workplace. The ReP gives the scholar the chance to formulate his/her strategies focused towards the achievement of pre-identified goals and objectives: to organize and to manage his/her project team either within his/her unit, inter-unit or inter-agency; to create and to implement a work plan that will deliver the desired results/outputs; to obtain the resources needed for implementation within the period set by the program and to evaluate this experience in light of his/her being a development manager.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
53	PMDP-Middle Managers Class Batch 17 - Re-entry Project	National Government Agencies	01-Mar-18	31-Jul-19	4,000,000.00	The Re-entry Project is a separate module of the PMDP. It is an integrating activity where the PMDP scholar draws from his/her significant experiences and his/her learning in the various courses and activities of the curriculum of the PMDP to address agency- or customer -specific concerns and opportunities. Through this activity, each scholar creates a space that enables him/her to demonstrate the extent to which he/she has internalized the concepts discussed in the program, mastered the skills developed and applies these as competencies appropriate and useful to the context of his/her workplace. The ReP gives the scholar the chance to formulate his/her strategies focused towards the achievement of pre-identified goals and objectives: to organize and to manage his/her project team either within his/her unit, inter-unit or inter-agency; to create and to implement a work plan that will deliver the desired results/outputs; to obtain the resources needed for implementation within the period set by the program and to evaluate this experience in light of his/her being a development manager.
54	Master in Public Management major in Development and Security Batch 12	Armed Forces of the Philippines	01-Aug-18	31-Jul-19	2,900,000.00	The Master in Public Management major in Development and Security (MPM DevSec) and the Armed Forces of the Philippines Command and General Staff College (AFPCGSC) is a joint program of the Development Academy of the Philippines (DAP) and the Armed Forces of the Philippines (AFP) through the approval of the Department Circular Nr 5. It is crafted as a twinning program for the mandatory mid career course of AFP officers before they are promoted to "06" position. The intensive degree programs seek to build the competencies of future leaders within the overarching framework of development and security. The program believes that enduring peace and prosperity can be achieved only by melding and balancing the relevant and key substantive sub-fields of national security and national development into a focused, single-minded, and reasonably coherent whole.
55	Development of a Quality Management System Certifiable to ISO 9001:2015 for the Agricultural Credit Policy Council	Agricultural Credit Policy Council	28-Nov-18	31-Jul-19	836,080.00	Technical Assistance for the Agricultural Credit Policy Council on Quality Management System Installation, Implementation and Readiness to QMS Certification to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes.
56	Training Course in Technical Writing for the Development Academy of the Philippines (Write Right!)	Development Academy of the Philippines	20-May-19	31-Jul-19	400,000.00	This three-day Training Course in Business Writing for the Development Academy of the Philippines aims to help the support personnel of the Academy to improve their business writing skills through a learner-influenced, task-oriented, and mixed-method Learning Experience Design.
57	Developing the Proposed Organizational Structure and Personnel Requirements of BARMM-BOI	DTI-Board of Investments	27-May-19	31-Jul-19	336,000.00	This is a project to develop the proposed organizational structure and the personnel requirements of the Regional Board of Investments (RBOI) in the Ministry of Trade, Investments, and Tourism of the Bangsamoro Autonomous Region of Muslim Mindanao (BARMM).

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
58	Course on Advanced Monitoring and Evaluation Batch 5	Various NGAs	15-May-19	16-Aug-19	850,500.00	The course aims to build and enhance the participants' skills and understanding of M&E that will allow them to work through impactful projects and programs. Specifically, the course will provide participants with up-to-date and deeper knowledge on monitoring and evaluation that will enable them to prepare a well-defined reference of an impact evaluation study of their programs that will employ appropriate statistical analysis and other methods.
59	Course on Strategic Planning	NLAs and GOCCs	01-Jul-19	30-Aug-19	832,000.00	The strategic Planning Course is a five-day non-residential training course designed to provide a venue to obtain the needed competencies for translating organizational directions into workable strategies, determining appropriate performance measures, setting challenging but realistic targets and profiling initiatives.
60	Regional Directors' Refresher Seminar on Roles and Responsibilities in the Governing Boards of State Universities and Colleges (SUCs)	Various NGAs	05-Aug-19	13-Sep-19	324,000.00	The DAP, as training arm of the national government, has conducted programs for the members of the board/directors of government-owned and-controlled corporations (GOCCs) covered by Republic Act No. 10149 or the GOCC Law. In 2011, the NEDA and the Development Academy of the Philippines (DAP) jointly implemented a seminar on the Roles and Responsibilities of NEDA Officials in State Universities and Colleges Boards to assess, appreciate and enhance the roles and responsibilities of NEDA officials acting as members of the Board of Regents in their assigned universities and colleges. Given the many developments that have transpired through the years, NEDA and other agencies that serve in the governing boards of SUC, are in dire need of reorientation the Regional Directors' key responsibilities to steer SUCs in gearing their programs to support the national development plan and update on the legal, board governance, financial, judiciary and related requirements to enable them to better respond to the challenges of decision-making and governing SUCs. It is in this context that the DAP is offering the Regional Directors' Refresher Seminar on Roles and Responsibilities in the Governing Boards of State Universities and Colleges (SUCs).

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
61	Technical Assistance on the Formulation of Securities and Exchange Commission Strategic Plan	Securities and Exchange Commission	15-Apr-19	15-Sep-19	1,558,991.00	Securities and Exchange Commission (SEC) as a collegial body under the Department of Finance (DOF) is the national government regulatory agency charged with supervision over the corporate sector, the capital market participants, the securities and investment instruments market, and the investing public. Originally created through Commonwealth Act (CA) 83 in 1936 also known as The Securities Act, the Commission expanded its focus to develop and regulate the corporate and capital market toward good corporate governance, protection of investors, widest participation of ownership and democratization of wealth . In fulfilling these mandates and the delivery of appurtenant services, the agency must ensure that it aligns itself with the priorities set by the current administration and guarantee continued responsiveness and relevance in the midst of ever changing political, economic, cultural and technological landscape. On June 2018, Commissioner Emilio B. Aquino was appointed as the new Chairman of the agency for the next seven year. With the change in leadership, SEC identified the need to formulate a strategic plan aligned with the thrusts and priorities of the new Chairman that will guide the organization through-out his term. In view of this, the SEC requested the Development Academy of the Philippines (DAP) for assistance. In response, DAP proposes a technical assistance in the formulation of its strategic plan that aims to enhance SEC's strategic management. This will help SEC continue the journey towards quality and performance excellence.
62	Workshop on Developing a Regulatory Management System (RMS) Framework to Improve Public-sector Productivity	Asian Productivity Organization	01-Jun-19	15-Sep-19	1,100,000.00	The workshop was proposed by the Development Academy of the Philippines (DAP) to the Asian Productivity Organization (APO) in 2018. The workshop was subsequently approved by the APO with the title, "Workshop on Developing a Regulatory Management System (RMS) Framework to Improve Public-sector Productivity." This workshop aims to contribute to member countries' competitiveness by reviewing regulatory management approaches and practices of governments and attempt to develop an RMS framework in terms of institutions, tools, and policies that benefit citizens as well as enhance the productivity of APO member countries and make them more future-ready.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
63	Development of a Quality Management System (QMS) Certifiable to ISO 9001:2015 for the Department of Environment and Natural Resources	Department of Environment and Natural Resources	25-Jul-17	30-Sep-19	3,981,600.00	The Department of Environment and Natural Resources (DENR) and the Development Academy of the Philippines (DAP) by virtue of a Memorandum of Agreement (MOA) signed on 19 March 2015 by and between them, agreed to jointly implement the project "Development of a QMS Certifiable to ISO 9001:2008 for the Department of Environment and Natural Resources." The DAP has completed the conduct of the following activities: Orientation on ISO 9001:2008 QMS for the Top Management and General Employees (2 batches), Orientation on ISO 9001:2008 QMS for the Focal Persons, Training Course on ISO 9001:2008 QMS Requirements and Documentation (2 batches), and Technical Guidance on QMS Documentation; and submitted the recommendation for approval of the final draft Quality Policy and Quality Manual, and completed the first draft of the six (6) Quality Procedures. Upon the issuance of ISO 9001:2015 standard, the DENR sees it fit that it will have to be certified to that version, instead of the 2008. Agencies working towards ISO 9001:2008 certification will be audited by the Certifying Body until March 2017 and the certification will only be valid until September 2018. The alignment to the ISO 9001:2015 standard would now be cost effective as DENR would need to transition to said Standard by 2018. Hence, the DAP proposed the project "Development of a Quality Management System (QMS) Certifiable to ISO 9001:2015 for the Department of Environment and Natural Resources."
64	GQMP: Measuring Citizen Satisfaction and Development of Service Quality Standards for Frontline Government Services: "Malasakit para sa Mamamayan"	Department of Budget and Management	01-Jan-18	30-Sep-19	11,895,000.00	Development of common service quality standards based on set quality dimensions for all frontline government services will provide a minimum set of standards that agencies could follow to improve their service delivery. In so doing, these identified standards will serve as a yardstick to measure/evaluate agencies performance in terms of provision of government frontline service. Most importantly, adoption of a common service quality standards enhances the whole of government approach pertaining to quality service, when a citizen transacts from one agency to another, s/he can expect the same level of quality service or even more but not lesser than what s/he expects. It is in this light that the Development Academy of the Philippines proposed to conduct this project entitled, Engaging Citizens to Enhance Public Service Delivery by Establishing a Culture of "Malasakit para sa Mamamayan": 2018 Citizens' Satisfaction Survey and Development of Service Quality Standards on Philippine Frontline Government Services (1st Phase) which aims to provide the basis for institutionalizing Service Quality Standards (SQS), one that shall steer the bureaucracy towards a citizen-centered service delivery consciousness and culture of quality.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
65	Strategic Training and Development Plan for the Mandamus Agencies	Department of Environment and Natural Resources - Manila Bay Coordinating Office	15-Jan-19	30-Sep-19	1,500,000.00	The DENR-Manila Bay Coordinating Office (MBCO) is directed to implement its 2017-2022 Operational Plan for the Manila Bay Coastal Strategy (OPMBCS) for the rehabilitation, restoration, and conservation of the Manila Bay. It is also tasked to formulate annual implementation plan and establish monitoring and evaluation mechanisms. Following this mandate, the Development Academy of the Philippines through its Sustainable Human Development Program was tasked to develop a proposal on the "Development of a Strategic Training and Development Plan for the Mandamus Agencies." The challenge of implementing the OPMBCS led the DENR-MBCO to plan and develop appropriate training programs for the mandamus agencies. To do this, a Training Needs Analysis (TNA) will be very instrumental in identifying the appropriate training programs that will capacitate all involved agencies to improve their competencies in planning, implementing, monitoring and evaluating projects and programs.
66	Basic Training on Monitoring, Evaluation, Accountability and Learning (MEAL)	Public and Private	01-Apr-19	30-Sep-19	322,500.00	In order for an organization to build the evidence which allows them to document and communicate the quality and impact of their work, it's essential that colleagues across the organisation have a clear and common understanding of the tools and approaches that they must use, as well as the skills to effectively put these into practice. Strong capacity and systems in Monitoring, Evaluation, Accountability and Learning (MEAL) is important for the organization to achieve quality in its programmes, and its ambition to bring about substantial and long lasting change for its program beneficiaries or proponents. The MEAL approach emphasises the use of data for decision making and continual improvement and a spirit of critical inquiry. DAP yearns to build this culture of quality across the organisation, and this training resource is one way of helping to achieve that.
67	Training for the Philippine Ports Authority on Good Governance and Phronetic Leadership (Component 1)	Philippine Ports Authority	01-Apr-19	30-Sep-19	1,858,035.20	In its commitment to provide meaningful and gainful empowerment while creating a nurturing environment that promotes continuous learning and improvement the Philippine Ports Authority (PPA) offers Management Succession/Leadership courses to its talent pool through their Human Resource Management Department (HRMD). The HRMD sought the assistance of the Development Academy of the Philippines-Center for Governance (DAP-CFG) to conduct and facilitate training sessions on "Good Governance and Phronetic Leadership" and on "Data Analytics" for PPA managers and section chiefs to enable them to become leaders with new development perspectives.
68	Training Course for Managers and Supervisors in the Public Sector (5Ps) - Batch 11	Public Sector	01-Jun-19	30-Sep-19	1,430,000.00	Specifically with the public sector in mind and in line with the Civil Service Commission's MC no. 05, s. 2016, the "Training Course for Managers and Supervisors in the Public Sector (5Ps)" highlights the 5Ps of management and leadership; (1) Clarifying Purposes; (2) Maximizing Personalities; (3) Leading People; (4) Managing Work Processes; and (5) Executing Plans, the elements that enable the modern-day manager to achieve quality service result.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
69	Course on Risk Management Batch 2	Public and Private	01-Jul-19	30-Sep-19	247,500.00	This training is a general introduction of Risk Management concepts for public managers. It is designed to provide guidance in the establishment of a Risk Management (RM) system within their organization and also experience how to use the relevant RM tools. As this will be both instructional and experiential for the participants, they will be able to elicit ideas on the usefulness of RM and reflect on how this can be replicated or conducted in their respective offices.
70	Executive Course on Setting the Tone for the First 100 Days on Executive Local Governance for Mayor Sancho F. Oaminal, City Officials and Legislators	Various Local Government Units	01-Jul-19	30-Sep-19	706,463.43	Members of the Executive and Legislative Branches of Government do not only represent their constituents but more importantly, they play lead roles in defining change and development, and shaping the future of the nation. Indeed, anyone can be a public servant, but not everyone can be effective and ethical. In this regard, the Development Academy of the Philippines - Graduate School of Public Development and Management takes on the challenging task of assisting public officials in accelerating their learning processes and helping them "hit the ground running", i.e. possessing the essential knowledge and certain degree of familiarity of their new environment.
71	Write Right!: Training Course in Business Writing for the Public Sector (Batch 7)	Public Sector	09-Jul-19	30-Sep-19	437,000.00	The Write Right!: Training Course in Business Writing for the Public Sector or Write Right is a 3-day course which aims to help Public Sector managers and staff members improve their business writing skills through a learner-influenced, task-oriented, and mixed-method Learning Experience Design. Since business writing skills are complex mental skills, they can only be learned through an iterative and coached process of realistic writing tasks. Thus, this course uses the participants' actual work writing tasks and outputs as the "spine" of the training course: they are the source of "lessons" at the beginning of the training course; they are the source of material for the coached writing exercises; finally, they are the assessment instrument at the end. In this way, the lessons always have immediacy to the participants, improving both the relevance of all the writing tasks and the participants' motivation to learn
72	Course on Basic Project Management	NLAs and GOCCs	01-Aug-19	30-Sep-19	742,500.00	Course on Basic Project Management is designed to provide a comprehensive understanding of the concepts and approaches on planning and management of development programs and projects.
73	Training of Trainers on Strategic Foresight and Scenario Planning	Asian Productivity Organization	15-Jul-19	25-Oct-19	742,500.00	This capability-building course aims to enhance the strategic foresight capabilities of trainers in individual member governments of the APO and equip them with the unique knowledge and competencies to teach strategic foresight practices to others and conduct training in their home countries.
74	Course on Research Tools for Policymaking: Data Analytics	Various NGAs	20-Aug-19	25-Oct-19	900,000.00	The course aims to equip the participants with skills and knowledge in research, with emphasis on data science as essential tool for informed decision-making. It features relevant tools and strategies on how to utilize these in developing policies, programs and projects of the respective agencies.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
75	Capability Development Assistance on Regulatory Impact Analysis for Priority Agencies of the Department of Trade and Industry-Competitiveness Bureau	Department of Trade and Industry	29-Apr-19	29-Oct-19	3,472,896.00	Regulatory Impact Analysis (RIA) is a systemic approach that critically measures the expected positive and negative effects of proposed and existing regulations through a rigorous, well-defined, and evidence-based analysis. As a tool, it was first used and developed in the US and has since been widely accepted, adopted and practiced by organizations such as the OECD and the European Union and countries such as Australia, South Korea and Malaysia which have already reaped many benefits for their people. With the goal of equipping regulatory agencies with better understanding of the processes and proper implementation of regulatory processes to create, develop, and manage regulations, the Department of Trade and Industry – Competitiveness Bureau (DTI-CB), as the temporary secretariat of the Anti-Red Tape Authority, intends to undertake capacity building activities on RIA for priority regulatory agencies.
76	Technical Assistance on the Formulation of DOST-NCR Strategic Plan	Department of Science and Technology - NCR	15-May-18	30-Oct-19	1,500,000.00	The Department of Science and Technology (DOST) issued Department Order (DO) No. 003 series of 2017 enjoining “all agencies and regional offices to align their programs, projects and activities with the identified strategies towards the attainment of the vision and mission”. DOST-NCR, one of the regional offices of the DOST, identified the need to develop its own plan that is aligned with the strategic directions of its agency and that will enable them to fulfill its commitment to “provide honest, effective, and appropriate S&T service by facilitating the adoption of technological innovations and continuously advocating for a vibrant S&T culture” in the National Capital Region. In view of this, the DOST-NCR requested the Development Academy of the Philippines (DAP) for assistance. In response, DAP proposes a technical assistance in the formulation of the strategic plan for the DOST-NCR that aims to enhance its strategic management and planning process. This will help prepare DOST-NCR embark on a journey towards quality and performance excellence.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
77	Certificate Course on Local Legislative Governance for Public Officials of the Province of Isabela	LGUs	23-Jul-19	30-Oct-19	325,500.00	Public service is more than just the desire to uplift the lives of people, but, fundamentally, a craft and a virtue - a profession that requires due prudence, knowledge, skills and abilities for the purpose of advancing the common good and affecting significant, meaningful progress for the country. Members of the Executive and Legislative Branches of Government do not only represent their constituents but more importantly, they play lead roles in defining change and development, and shaping the future of the nation. Indeed, anyone can be a public servant, but not everyone can be effective and ethical. Learning the intricacies of public institutions, the magnitude of attendant responsibilities, the pace of the dynamics inherent in the position and the astuteness in decision-making may not be mastered in one or several instances. Truly, there is no substitute for actual experience and the diligence required during one's performance in office. In this regard, the Development Academy of the Philippines - Graduate School of Public Development and Management (DAP-GSPDM) takes on the challenging task of assisting public officials in accelerating their learning process and helping them "hit the ground running", i.e. possessing the essential knowledge and certain degree of familiarity of their new environment. DAP-GSPDM offers the Certificate Course on Local Legislative Governance for elected officials of the Province of Isabela. Participants who have successfully completed the required course hours and submitted the required outputs may, upon the approval by the Academic Council, receive 3 Continuing Education Units that can be credited to the Master in Public Management program of DAP-GSPDM.
78	Improving DOJ Public Financial Management and Internal Control System	United Nations Office for Project Services	01-Aug-19	30-Oct-19	959,727.40	The training intends to provide the DOJ and its attached agencies with basic principles and logic of government fiscal activities and approaches to resource allocation and decision evaluation; importance of internal control in the organization; fundamental principles governing the public procurement process and procurement planning; and overall honed their skills in planning, programming, budgeting and control.
79	Master in Productivity & Quality Management major in Microfinance Batch 5	CARD-MRI Development Institute, Inc. (CMDI)	01-Feb-18	31-Oct-19	5,160,000.00	The program is a 15-month interdisciplinary course based on the Balridge framework. It is an excellence-driven model which provides a holistic framework that allows organizations to assess how well they deal or manage stakeholder-driven operating environment. Through which, they may identify areas and opportunities for improvement, know their areas of strengths, and identify ideas for future organizational development. The program intends to assess and strengthen the leadership and managerial acumen of the designated personnel of CARD-MRI as well as other Micro finance practitioners, reinforcing their knowledge in micro finance practices.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
80	Impact Assessment of the Department of Science and Technology (DOST) Small Enterprise Technology Upgrading Program (SETUP)	Philippine Council for Industry, Energy and Emerging Technology Research and Development	13-Aug-18	31-Oct-19	7,793,727.34	In recent years, micro, small, and medium enterprises (MSMEs) have gained recognition for being key players in the local economy. Accounting for about ninety-nine percent (99%) of registered enterprises, MSMEs contribute more than sixty percent (60%) of the country's total employment and twenty-five percent (25%) of the country's total export revenue. Recognizing their significant role in poverty alleviation as employment generators and local economy drivers, the Department of Science and Technology (DOST) implemented the Small Enterprise Technology Upgrading Program (SETUP) to sustain and support the growth of MSMEs. The SETUP encouraged the use of, and provided the MSMEs with, technology innovations they can adopt to maximize their growth potential and competitiveness. Presently, SETUP counts more than a thousand beneficiaries all over the country. However, to truly measure its success, learn from its implementation, and chart its future course, there is a need to conduct an impact assessment to determine the effectiveness of the program in assisting one of the major driving forces of the Philippine economy – the MSMEs. There maybe a need to ascertain whether the output delivered had directly or indirectly produce visible outcome and impact. The Development Academy of the Philippines, through the Productivity and Development Center, proposes to conduct an impact assessment of the program. The effectiveness of the SETUP in improving the productivity of its beneficiaries, the industry and the regional economy will be determined based on the following: 1. Secondary information to be provided by the DOST and its program partner(s); and 2. Data gathered from FGDs, interview, and survey questions with the beneficiaries of the program and DOST officers and staff who were involved in the program implementation. The study will look into the income/profile of beneficiaries but not the assessment of SETUP's financial performance, such as the utilization of allocated budget. The study will cover the whole country and the assessment will be at 2 levels: (1) a nation-wide impact assessment, and (2) a regional impact assessment. The study frame will cover the implementation of the program from 2005 to 2016.
81	ISO 9001:2015 Quality Management System Expansion for the Philippine National Police	Philippine National Police	24-Oct-18	31-Oct-19	5,980,800.00	The Philippine National Police (PNP) is the armed, civilian national police force in the Philippines that enforces the law, prevents and controls crimes, maintains peace and order, and ensures public safety and internal security with the active support of the community. Currently, its Crime Laboratory has successfully obtained ISO 9001:2015 certification for its quality management system (QMS) covering its forensic investigation services. PNP, with its aim to improve the overall performance of the organization, will expand its ISO 9001:2015 QMS certification to include eight (8) identified offices. In line with this, PNP has requested the Development Academy of the Philippines (DAP) to provide technical assistance on ISO 9001:2015 Quality Management System Expansion for the Philippine National Police.

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82	Executive Leadership Development Program for the Technical Education and Skills Development Authority	Technical Education and Skills Development Authority	03-Jan-19	31-Oct-19	1,754,049.00	The TESDA formulates and implements strategies and programs geared towards yielding the highest impact on manpower development in various areas in the country, industry sectors and institutions. In order to ensure a technical learning environment responsive to its beneficiaries, the TESDA felt the need to further equip its Regional Directors with the necessary leadership competencies to be able to perform their functions effectively and efficiently.
83	Basic Course on Smart Urban Management and Governance	Various Local Government Units	13-Sep-19	31-Oct-19	420,000.00	Local leaders are beginning to engage not only the government but also its citizens, visitors and businesses in an intelligent, connected environment with a goal of providing a better and higher quality of life. This urban evolution is also tagged as the Smart City approach. Smart City enhances the city's ability to introduce innovative solutions to problems brought about by urbanization and adopt a platform approach to use technology and re-imagine city operations. This three-day course highlights "smart city" framework as a potential tool in enhancing good governance and public sector productivity. It will also tackle the fundamentals of a "Smart City" framework as an emerging trend in urban development and management.
84	Course on Basic Risk Management	NLAs and GOCCs	16-Sep-19	31-Oct-19	675,000.00	This course is a general introduction to Risk Management concepts for managers and technical staff. It is designed to provide guidance in the establishment of a Risk Management (RM) system within their organizations and also experience how to use the relevant RM tools. As this will be both instructional and experiential for the participants, they will be able to elicit ideas on the usefulness of RM and reflect on how this can be replicated or conducted in their respective offices.
85	Workshop on Delivering Citizen-centered Public Service and Driving Innovation	Asian Productivity Organization	25-Jul-19	11-Nov-19	1,100,000.00	This 5-day workshop aims to explore the concepts and best practices of good governance and digital innovation in the public sector, consider what good citizen-centered public service delivery is, and present case studies that can show how the public sector can deploy innovation for better service delivery.
86	Technical Assistance for the Organizational Development and Transformation Initiative: Crafting the National Telecommunications Commission's (NTC's) Roadmap	National Telecommunications Commission	01-Feb-19	15-Nov-19	3,850,000.00	The project aims to provide the necessary technical assistance to initiate the Organizational Development and Transformation Initiative of the NTC through the crafting of the agency's Roadmap to Change. Specifically, it aims to: 1. Rapid Review and Assess (RR&A) of the recent performance of the agency to serve as the starting point for the NTC Roadmap; 2. Define and agree on the important components of the NTC's Roadmap; 3. Conduct workshops with the agency's management and third level officials to craft the NTC Roadmap that is aligned with the DICT; and 4. Discuss the next steps in finalizing the NTC Roadmap. The following are consequent interventions that the NTC can implement to ensure the successful implementation of the agency Roadmap, but these that are not included in the current proposal: • Risk Planning • Communications Planning • Realizing the Roadmap

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
87	APO - Certified Productivity Practitioners Course	Asian Productivity Organization	15-Jul-19	15-Nov-19	2,250,000.00	The Certified Productivity Practitioners Course (CPPC) is an offshoot of the Asian Productivity Organization's Development of Productivity Practitioners: Basic and Advanced (DPP: Basic and Advanced). Now on its second year, the CPPC focuses on certifying participants in becoming full-fledged productivity practitioners. The two-week intensive course is hosted by the Development Academy of the Philippines. It will involve practical sessions in enhancing the competency of participants in three core areas needed by productivity practitioners: training, consultancy, and promotion. As a preparatory course for certification, participants must undergo the following stages. Stage 1: Qualified participants for this course are selected from among those who previously enrolled in and passed the self-learning e-course on Productivity Tools and Techniques (Basic and Advanced) or participated in DON projects in the preceding three years. Priority is given to professionals from NPOs or their associate consultants. Stage 2: After attending the entire program and passing the final examination conducted at the end of the courses, successful participants are requested to carry out productivity improvement assignments in their countries within three to six months after training course completion. APO faculty members will provide mentoring and coaching to guide participants in preparing the project reports. Step 3: Participants submit project reports to the APO Secretariat for review, and a registration-based certificate valid for three years is issued to successful candidates. NPOs are requested to nominate professionals who are expected to work as productivity practitioners for this course. It is mandatory for participants to submit productivity improvement project reports after completing the course. Failure to submit the reports will affect future selection for other APO courses.
88	Training Course for Managers and Supervisors in the Public Sector for the Department of Foreign Affairs (5Ps DFA)	Department of Foreign Affairs	01-Aug-19	15-Nov-19	2,500,000.00	Designed specifically with the public sector in mind the "Training Course for Managers and Supervisors in the Public Sector" (5Ps) highlights the 5Ps of management and leadership: (1) Personality; (2) Purpose; (3) Processes; (4) People; and (5) Plans, the elements that enable the modern-day manager to achieve quality service results. The 5Ps program is the development course in managerial and supervisory skills for the 2019 Career Minister Examinations of the DFA, as part of their annual training and assessment process.
89	QMS Awareness and Capability Building for the Philippine Council for Agriculture	Philippine Council for Agriculture and Fisheries	21-Oct-19	21-Nov-19	214,200.00	The Philippine Council for Agriculture and Fisheries in conjunction with its mandate to strengthen functions related to the coordination and monitoring of agricultural and fisheries modernization processes, and development of public-private partnerships as advisory special bodies to the Department of Agriculture, would like assure the consistency in the quality of its services and continuous process improvement that will generate approaches customer/citizen satisfaction.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
90	International Conference on Public-sector Productivity 2019	Asian Productivity Organization	01-Sep-19	29-Nov-19	600,000.00	To assist member governments in playing their important roles in productivity enhancement under the Public-sector Program of the APO Transformation Initiative and spearheaded by the APO Center of Excellence on Public-sector Productivity in the Philippines, this conference will bring together different stakeholders to examine closely the concepts, applications, and results of innovation in the public sector. It will also look into the critical challenges in developing more innovative, transformative public sectors in the region now and in the future.
91	Course on Basic Policy Process	National Government Agencies	23-Sep-19	29-Nov-19	472,500.00	The Development Academy of the Philippines is mandated to foster and support the development forces at work in our nation's economy through selected human resource development programs, research, data-collection and information services. Its mission is to enhance capacities of agencies of government in fulfilling their mandates of serving the citizenry, to foster and support synergy among development forces at work in nation building; and to catalyze/promote exchange of innovating ideas and expertise on development in the Philippines and Asia. It is in pursuit of this mission that the Center for Governance through the Policy Research Office will be offering a series of training designed to promote evidence-based decision making in the government. In particular, the Course on Basic Policy Process is designed to enable participants to appreciate the importance/significance of policies and policy development, and to articulate the concepts, principles, and processes of policy analysis and development.
92	GQMP: Development of ISO 9001 QMS Database in the Government and Conduct of Survey on Impact of QMS in the Government	Department of Budget and Management	01-Apr-18	30-Nov-19	494,000.00	To strengthen the implementation of the Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), the need for an efficient way of monitoring ISO QMS-related projects has been highlighted. One way is to establish a database system to effectively monitor and evaluate QMS-related government projects. Developing data management system may help to systematically record related information in a chosen standardized format. In addition, conducting surveys is another way to uncover answers to specific questions related to QMS Certification and its impact on the delivery of public services. Designing questions should be strategically planned and structured in the best way possible in order to receive the most accurate data in monitoring and evaluating issues surrounding the QMS Certification. This may provide survey respondents an opportunity to discuss important topics and gave the GQMP Office decisions based on objective information In this regard, the Academy is implementing the project entitled, "Development of QMS Database in the Government and Conduct of Survey on Impact of QMS in the Government".

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93	Training for the Philippine Ports Authority on Data Analytics (Component 2)	Philippine Ports Authority	01-Jul-19	30-Nov-19	1,140,518.40	In its commitment to provide meaningful and gainful empowerment while creating a nurturing environment that promotes continuous learning and improvement the Philippine Ports Authority (PPA) offers Management Succession/Leadership courses to its talent pool through their Human Resource Management Department (HRMD). The HRMD sought the assistance of the Development Academy of the Philippines-Center for Governance (DAP-CFG) to conduct and facilitate training sessions on "Good Governance and Phronetic Leadership" and on "Data Analytics" for PPA managers and section chiefs to enable them to become leaders with new development perspectives.
94	Certificate Course on Strategic Organizational Development	Various Local Government Units	01-Sep-19	30-Nov-19	6,755,637.28	Strategic planning has a lot to offer to an individual manager, thus its introduction to public agencies as a common required practice is vital. In this regard, the Development Academy of the Philippines (DAP) - Graduate School of Public Development and Management (GSPDM) takes on the challenging task of assisting newly elected Local Chief Executives in developing and communicating the results of strategic thinking into actionable strategies through the Certificate Course on Strategic Organizational Development (CCSOD).
95	Training Course in Business Writing for the Development Academy of the Philippines (Write Right!) - Batch 08	Development Academy of the Philippines	01-Oct-19	30-Nov-19	400,000.00	This three-day Training Course in Business Writing for the Development Academy of the Philippines aims to help the support personnel of the Academy to improve their business writing skills through a learner-influenced, task-oriented, and mixed-method Learning Experience Design.
96	Training Course on Process Streamlining	Department of Social Welfare and Development	01-Oct-19	30-Nov-19	560,000.00	DAP, through its Productivity and Development Center (DAP-PDC) to build the capability of more process owners and to facilitate streamlining of all their processes.
97	TESDA-Competency-based Leadership Assessment Program (CLAP)	Technical Education and Skills Development Authority	01-Jan-19	15-Dec-19	5,000,000.00	The program titled Competency-based Leadership Assessment Program (CLAP) for TESDA will assess present and future leaders of TESDA according to the leadership competency standards to define potential successors and address also development needs in a timely manner. The CLAP technical assistance aims to implement a competency-based assessment for the development of the individual development plan of supervisor to top executives of TESDA.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
98	GQMP: Transforming Public Service Delivery Through 5S: A "Malasakit" Program for the Government	Public Sector	01-Feb-18	27-Dec-19	3,800,000.00	<p>One of the first policy directives issued since President Rodrigo Roa Duterte took office is to ensure timely delivery of government service to the clients and to avoid long queues in government offices. We have been caught in this trap of bad service experience, for quite some time. While it is true that various reform initiatives have been undertaken in previous administrations which have paved the way for significant improvements in the country's global ranking, the fact still remains that increasing accessibility for government services is a primary concern especially for frontline services. The importance of basic frontline services in the public sector impacts on service quality such as applying for business permit, driver's license, passport, among others, in building the integrity, accountability and transparency of the public sector is recognized in the Philippine Development Plan (PDP) 2017-2022. Under the pillar of Enhancing the Social Fabric: 'Malasakit' one of the identified target outcomes, is ensuring people-centered, clean, efficient and effective governance which is tantamount to improving the trust of the people in the government. The institutionalization of a quality workplace system across all government agencies is identified in the PDP 2017-2022 as a viable entry point and strategic tool to realize this outcome. It will further enhance operational efficiency, service quality, employee engagement and customer satisfaction in the public sector. It further supports the proposed legislative agenda cited in the Plan which include the passage of the Budget Reform Act, seeking to modernize the budget system, and of the Rightsizing of the National Government Act of 2017 intended to implement streamlining measures of the departments/agencies' operation, rightsizing of organization structure and staffing pattern and simplifying systems and processes. The 5S Good Housekeeping is the most basic of all the productivity and quality (P&Q) improvement approaches. It utilizes a methodology (sort, systematize/set in order, sweep, standardize, self-discipline) on workplace and workflow organization as it instills discipline among employees and minimizes the chances of errors. Any organization, whether public or private, could gain substantial benefits from the implementation of 5S. Government offices could improve the optimization of resources, reduce cost and losses, increase budget utilization rate, improve process consistency, fewer hazards and enhance employee morale, among others. Through 5S, the control practices on documented information, both records and documents, will also be harmonized while ensuring compliance to relevant statutory and regulatory requirements. Moreover, it is a</p>

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
99	Development of a Quality Management System Certifiable to ISO 9001:2015 for the Tanay Water District	Tanay Water District	08-Oct-18	27-Dec-19	974,400.00	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the Duterte Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements for ease of transaction of the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrusts of the government and in support to its commitment to provide adequate and safe water supply to its constituents, the Tanay Water District (TANWD) has requested the assistance of the Development Academy of the Philippines (DAP) in the adoption of an ISO 9001:2015 QMS. This is also a way to materialize the organization's vision to become the leading water service provider with sustainable, innovative, excellent, and expanding water services with a cost-effective septage system. In this regard, the Academy is proposing the project, Development of a Quality Management System Certifiable to ISO 9001:2015 for the Tanay Water District. The ISO 9001:2015 shall provide a globally recognized standard that will transform TANWD's current management system to a certifiable QMS.
100	Training Course in Learning Experience Design and Presentation Skills for the Public Sector	Public Sector	03-Nov-19	27-Dec-19	595,000	This 5-day training course is designed for government officers and employees whose work involves learning and development, public speaking, and presenting. It covers all the steps (from planning to presentation) that every trainer or speaker undertakes in order to create and deliver a clear, informative, and persuasive lesson. The course is taught using a guided task approach that allows the learners to experience first-hand all the necessary steps, while being guided, encouraged, and critiqued by an experienced coach.

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101	Technical Assistance on Quality Management System Transition to ISO 9001:2015 for the City Government of Muntinlupa	Muntinlupa City Government	25-Mar-19	29-Dec-19	800,800.00	In support to the city government's ongoing efforts to continuously improve the processes, the City Government of Muntinlupa (CGM) takes great pride in their collective effort to maintain their ISO 9001 quality management system and transitioning to the 2015 version. The certification covers the processes on public administration and services, health care, social assistance, educational services, tertiary school operations and management of hospital operations under supervision and funding of the Health Services Department of the city. This initiative is a clear manifestation of CGM's commitment to effect greater positive impact, become a stronger partner for national development and assure its primary stakeholders of an excellent delivery of services and stewardship of city's resources supported by processes at par with global standards. The organization expressed its intent to align existing QMS to the ISO 9001:2015 standard through the conduct of a series of training courses and technical guidance session for its concerned officers and staff. The transition will also enable the city to comply with the provisions of the recently passed Republic Act 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 gearing towards an improved satisfaction of its constituents. In support to the commitment of the CGM to continually improve the effectiveness of their QMS, their desire to transition to the latest version of the standard and get certified to it by 2019, train new members of the QMS Core Team and capacitate the offices covered by the QMS, the Academy is implementing the project: Technical Assistance on Quality Management System Transition to the ISO 9001:2015 Standard for the City Government of Muntinlupa (CGM).
102	Capability Building Program on the Philippine Quality Award (PQA) 2019	Various NGAs	14-Jan-19	30-Dec-19	2,800,000.00	The Philippine Quality Award (PQA) is the highest recognition being given to organizations with exemplary performance. The PQA Program is a global competitiveness template that aims to encourage and engage organizations to strive for and attain performance excellence. The project aims to help the government's call for public sector to deliver a more responsible and citizen-centric public sector delivery. There is a need to heighten awareness and build individual and organizational capabilities of public sector agencies to adopt the PQA Framework for superior results. The project will involve implementation of in-house and public course offerings of the PQA Application Development Course to various public sector agencies. Also included in the program is the administration of the PQA Award Process, as well other capability-building efforts on the PQA.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
103	GQMP 2019: Promoting Public Sector Productivity and Quality Improvement - National Quality and Productivity Improvement Month (NQPIM)	National Government Agencies	15-Feb-19	30-Dec-19	630,000.00	In observance of the NQPIM, this 2019, the GQMP has identified promotional and advocacy activities/projects to level-up quality improvement initiatives and ensure “real change” in the delivery of public services, specifically, the GQMP Project Breakdown Component 5: Promoting the Public Sector Productivity and Quality Improvement. In this regard, the Advocacy and Institutional Development Office (AIDO) of the Productivity and Development Center (PDC) is assisting the GQMP through the implementation of the project entitled, “GQMP: National Productivity and Quality Improvement Month.” The series of project events/activities/materials is being aligned with the “Malasakit Program” of the Duterte Administration, the purpose of the NQPIM, and leveling-up of productivity and quality initiatives towards future readiness.
104	Capability Development Assistance on Regulatory Impact Assessment for the Food and Drug Administration	Food and Drug Administration	17-Oct-19	30-Dec-19	784,924.00	This undertaking is an initiative of the Food and Drug Administration to equip and capacitate its regulators and personnel in the concepts and process of Regulatory Impact Assessment (RIA). The FDA is looking forward to be able to conduct RIA on their own on the proposed and existing regulations of their agency; this is also in preparation and compliance to the R.A. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018. The project is expected to run for three (3) months. The proposed activities are in forms of workshops, trainings and seminars.
105	Master in Public Management Major in Health Systems and Development Batch 9	Department of Health	01-Oct-17	31-Dec-19	44,814,473.28	The Master in Public Management major in Health Systems and Development (MPM-HSD) is a 38-unit interdisciplinary graduate program for the Doctors to the Barrios (DTTBs) and health sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their respective areas. MPM-HSD uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand, and developing personal and managerial efficacy on the other hand. These cover research, planning and implementation of programs on health sector reform and other related initiatives. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms and proposing strategic solutions to problems and concerns in the health sector.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
106	Center of Excellence on Public Sector Productivity - 2018	Department of Budget and Management	01-Jan-18	31-Dec-19	20,037,000.00	A key strategy adopted by the Asian Productivity Organization to develop national productivity organizations like the DAP is establish centers of excellence (COE) in areas where NPOs possess unique strengths and expertise. According to APO, the best practices in the area of expertise of an NPO can be propagated and emulated by other NPOs. To date, APO has already designated two NPOs as COE. The SPRING of Singapore was designated as COE on Business Excellence in 2009. The China Productivity Center was chosen COE on Green Productivity in 2013. In 2014, the DAP submitted the Philippines bid to be the APO Center of Excellence on Public Sector Productivity to be able to showcase, get international recognition and further enrich its capacity and leadership in developing and implementing programs to raise efficiency, effectiveness, economy and ethics in the public sector
107	GQMP 2018 Program Management	Department of Budget and Management	01-Jan-18	31-Dec-19	3,135,000.00	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the Duterte Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements for ease of transaction of the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This direction of the Administration is already being translated into action through the Philippine Development Plan 2017-2022. Its Chapter 5 aims to build responsive and transparent public sector through citizen-centered, clean and efficient delivery of public goods and services. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (EO) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. To date, there are about 551 out of 2,645 agencies that are already implementing ISO 9001-certified QMS through the continuing advocacy and capability-building activities of the GQMP. The Department of Budget and Management, Department of Public Works and Highways and Department of Health are some of the national government agencies that have department-wide QMS. ISO 9001-certified agencies have demonstrated conformance to the ISO 9001 international standards that generally require clearly defined quality policy, objectives and plans, and established operative controls for effective and efficient operations and for ensuring enhancement of client satisfaction. For 2018-2020, GQMP shall take a great leap in its priorities by levelling up its quality improvement initiatives and focusing on enhancing citizen

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
108	GQMP: Development of QMS Manuals	Department of Budget and Management	16-Feb-18	31-Dec-19	1,900,000.00	The Government Quality Management Program (GQMP) was created to ensure wider adoption of quality management system across public sector organizations. As part of its commitment to provide advocacy and capability-building interventions to public sector organizations, the Development Academy of the Philippines (DAP) aims to develop and publish manuals that should provide guidance to public sector organizations in establishing ISO-Aligned QMS without spending too much on getting expensive third-party interventions.
109	GQMP: Government Best Practice Recognition	Public Sector	16-Apr-18	31-Dec-19	475,000.00	The Academy is known for its various efforts to promote the Business Excellence Framework in the public sector since it was formally launched in 2012. It includes the establishment of the BEST or Business Excellence Strategies and Transformation Program which covers the delivery of trainings and technical guidance on Benchmarking, Organizational Self-Assessment among others. There were national and international conferences and fora being held annually. And also, the Academy continue to perform its role as the award administrator for the public sector in the implementation of the Philippine Quality Award (PQA). All these initiatives envision to build a strong foundation for the development and strengthening of management systems and processes among the government institutions. More so, this serves as a guide in improving organizational productivity and performance and generating relevant results. As a complementary strategy, the year 2015 marked the pilot implementation of the Government Best Practice Recognition (GBPR). It was then called as Government Best Practice Competition (GBPC). It was one of the Academy's strategy responses to the rising call for public sector organizations to further enhance the quality of service delivery. Last year marked the second cycle of implementation of the GBPR. Best practices may be treated only as small victories but these can create big impact and significant change on how public sector organizations deliver the services, as they grow, mature and scale up over a period of time. The GBPR is part of the advocacy and institutional development initiatives of the Academy, which is now a component project of the Government Quality Management Program (GQMP). The GQMP is a national government-funded program that promotes quality improvement in the public sector. The program was created through the issuance of Executive Order (EO) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the GQMP. The goal of the GQMP is to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes that can be achieved through an effective Quality Management System (QMS). Out of the five major activities of the GQMP, the GBPR is captured under the fourth activity: Public Sector Innovation Laboratory. The project was endorsed on April 24 2019 (Please see attached Minutes of the Meeting) to new Project Manager, Richmond Q. Acosta, to extend its implementation . Given that no activities with regard to the project was conducted from January 2019 to May 2019, the extension of im[plementation was scheduled from June 3, 2019 to September 30, 2019.
110	Study Mission on Federalism	Department of Budget and Management	01-Jun-18	31-Dec-19	10,000,000.00	Given the current thrust of the administration to push for a shift in governance, the vice governors, as one of the lead local legislators, are to be capacitated to better situate their LGUs shall the government decide to push for a shift to federal government. Specifically, a study mission in an academic institution in USA shall be conducted.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
111	Middle Managers Class Batch 18 - Capstone Project	National Government Agencies	01-Jul-18	31-Dec-19	4,000,000.00	The Capstone Project is a separate module of the PMDP. It is an integrating activity where the PMDP scholar draws from his/her significant experiences and his/her learning in the various courses and activities of the curriculum of the PMDP to address agency- or customer -specific concerns and opportunities. Through this activity, each scholar creates a space that enables him/her to demonstrate the extent to which he/she has internalized the concepts discussed in the program, mastered the skills developed and applies these as competencies appropriate and useful to the context of his/her workplace. The Capstone gives the scholar the chance to formulate his/her strategies focused towards the achievement of pre-identified goals and objectives; to organize and to manage his/her project team either within his/her unit, inter-unit or inter-agency; to create and to implement a work plan that will deliver the desired results/outputs; to obtain the resources needed for implementation within the period set by the program and to evaluate this experience in light of his/her being a development manager.
112	Leading in a Changing Environment (LCE)	Department of Budget and Management	03-Jul-18	31-Dec-19	15,000,000.00	This project is designed to enable local government officials to deepen their level of awareness on the impacts of governance structure shift. Through a series of island-wide conferences, local officials shall be oriented on change management to better adapt to the possible shift in governance structure and the prospect of adaptation of federalism as a system of government.
113	FTI 2.0 Reinvented	Food Terminal Incorporated	01-Oct-18	31-Dec-19	6,242,880.00	For the government, the strategic plan and direction of the bureaucracy are articulated in the Medium Term Philippine Development Plan (MTPDP) that its administration commits its six-year term to the line agencies, local government units and other government units are expected to unite and implement in their respective areas. The objective is for DAP Project Team to provide the necessary technical assistance to: a. Conduct an initial review and assessment of the FTIs internal and external capacities and situation to set the baselines and have an objective data and overview of the current status of the corporation. b. Conduct workshops, consultations and meetings to come up with the following: (a) Strategic Plan (b) Business Plan (c) Operation Plan (d) Communication Plan (e) Strategic Risk Plan (f) Process Plan that will set and boost the new direction of the FTI in its renewed corporate life

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
114	GQMP 2019 Program Management	Department of Budget and Management	01-Jan-19	31-Dec-19	4,057,000.00	<p>The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the Duterte Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements for ease of transaction of the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This direction of the Administration is already being translated into action through the Philippine Development Plan 2017-2022. Its Chapter 5 aims to build responsive and transparent public sector through citizen-centered, clean and efficient delivery of public goods and services. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (EO) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. To date, there are about 551 out of 2,645 agencies that are already implementing ISO 9001-certified QMS through the continuing advocacy and capability-building activities of the GQMP. The Department of Budget and Management, Department of Public Works and Highways and Department of Health are some of the national government agencies that have department-wide QMS. ISO 9001-certified agencies have demonstrated conformance to the ISO 9001 international standards that generally require clearly defined quality policy, objectives and plans, and established operative controls for effective and efficient operations and for ensuring enhancement of client satisfaction. For 2018-2020, GQMP shall take a great leap in its priorities by levelling up its quality improvement initiatives and focusing on enhancing citizen</p>

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
115	GQMP 2019: Capability Building on PSP Innovation Laboratory	National Government Agencies	01-Jan-19	31-Dec-19	2,254,000.00	<p>The Development Academy of the Philippines (DAP) has long been serving the public sector as change catalyst, capacity builder and partnership builder. Over the years, DAP has capacitated government officials, conducted strategic research, produced innovative solutions, and developed efficient management systems for the public sector. Thus, the Philippines, with DAP as the focal point, has been designated as the Center of Excellence (COE) on Public Sector Productivity (PSP) by the Asian Productivity Organization. The COE designation is a recognition of the high level of competency as well as the track record of exemplary performance that DAP has shown in promoting public sector productivity. One of the objectives of the COE on PSP is for the Philippines to serve as the hub of a “web collaborators” on innovation and productivity in the public sector, where an innovation laboratory would be one of its four pillars. Today, the public sector faces increasing sophistication of public demand and other new challenges. Addressing these issues potentially requires new ideas. Changing citizen expectations, policy challenges, global trends, fiscal pressures and technological changes are just some of the issues that drive the government sector to extract and apply innovative ideas to its existing systems. In many cases, various conventional approaches have been applied to resolve prevalent issues with little success, thus new ideas are needed to resolve them. With the recent passage of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 and in line with the current thrust of the Duterte Administration to improve the delivery of public services, the DAP is implementing the project Public Sector Productivity Innovation Laboratory that focuses on advancing innovation in providing the utmost public services for the Filipino citizens and stakeholders, adhering to the changing public demand, policy challenges, global trends, fiscal pressures, and technological development. Through the General Appropriations Act of 2019, the DAP shall conduct advocacy and capability building activities to Partner Agencies, through the project GQMP: Public Sector Productivity Innovation Laboratory Advocacy and Capability Building Activities, to facilitate the development of innovative projects to improve ease of doing business and the delivery of government services, and to promote innovation in the public sector.</p>

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116	Harmonization of the National Government Performance Monitoring, Information and Reporting System 2019 (Phase VIII)	Department of Budget and Management	01-Jan-19	31-Dec-19	22,487,000.00	In line with the Government's commitment to accountability and effective governance and in an effort to further rationalize the compensation and pay system, Administrative Order 25 issued in December 2011 sought to harmonize, unify, streamline and simplify all existing monitoring and reporting requirements of the oversight agencies through an integrated Results-Based Performance Management System (RBPMS). In view of their relatively developed state and wide use for budgeting and planning, the Organizational Performance Indicator Framework (OPIF) and the Results Matrix (RM) of the Philippine Development Plan are the underlying frameworks for the RBPMS. As provided in AO 25, the RBPMS was used as basis for determining entitlement to performance-based allowances, incentives, or compensation of personnel in view of the transparency it afforded to the agency scorecard. To build the foundations of a performance culture in government, EO No. 80 issued on July 20,2012 adopted the Performance Based Incentive System which consists of the Productivity Enhancement Incentive (PEI) and the Performance-Based Bonus (PBB). EO No. 201 issued on February 19, 2016 on the Modification of the Salary Schedule for Civilian Government Personnel provided that the compensation and position classification be revised or updated to strengthen the PBIS in recognition of government personnel who play a greater role and carry a heavier responsibility in attaining performance targets and delivering results.
117	Promotions and Advocacy 2019	National Government Agencies	01-Jan-19	31-Dec-19	11,972,955.98	The Promotions and Advocacy (ProAd) Group is one of the components of the Public Management Development Program (PMDP). It is created mainly to lead in promoting PMDP and pursuing advocacies anchored on the Program's mission, vision, and objectives.
118	Recruitment and Admissions 2019	National Government Agencies	01-Jan-19	31-Dec-19	6,000,000.00	Recruitment and Admissions is tasked to recruit potential nominees to PMDP from various agencies, administer the screening of PMDP nominations and to make recommendations for acceptance based on screening results.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
119	Senior Executives Class Shuttle Course Batch 1	National Government Agencies	14-Jan-19	31-Dec-19	13,600,000.00	The original Career Executive Service Development (CESDP) was drawn up to support the Career Executive Service. The CESDP was anchored on hard realities, rather than academic purity. It was designed to produce effective administrators, not academicians. Between 1974 and 1985, DAP ran the program continuously, completing 20 sessions of Phase 1 covering 1,061 CESOs and two sessions of Phase II covering 82 Division Chiefs. The Philippine Development Plan for 2011-2016 supports these goals with a strategy to "professionalize the bureaucracy...with a purposive, program-based and integrated professional development plan for career executives and personnel." The government recognizes the need for mechanisms to enable it to make good on these expectations. One particularly daunting challenge is bringing the bureaucracy to the needed level of integrity, dedication and competence. Many things are being done. One of these initiatives is the implementation of the Public Management Development Program (PMDP), the National Government's Career Executives Service Development Program (NGCESDP), through RA 10155 or the General appropriations Act of 2012 which authorized the budget for the NGCESDP.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
120	Public Course Offering on Productivity & Quality (Basic & Advanced), ISO 9001:2015 QMS, and Other ISO Standards	Public and Private	15-Jan-19	31-Dec-19	3,500,000.00	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socio-economic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. Thus, the DAP-PDC-PQTO offers courses and technical guidance sessions in relation with the development of a quality management system certifiable to ISO 9001:2015 for its clients. In addition to QMS, the office intends to introduce other standards outside the 9001 family in response to the growing needs of its clientele. Also, as the National Productivity Organization (NPO), DAP offers training courses on basic and advanced productivity and quality (P&Q) tools and techniques and measuring Total Factor Productivity (TFP) at the firm level.
121	PMMP Middle Managers Class 20 - Residential Training	National Government Agencies	20-Feb-19	31-Dec-19	23,000,000.00	The PMMP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient and effective governance through strengthened institutions.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
122	GQMP 2019: Development of a Quality Management System Certifiable to ISO 9001: 2015 Standard for the Philippine Racing Commission	Philippine Racing Commission	01-Mar-19	31-Dec-19	1,310,000.00	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socio-economic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the QMC and as the National Productivity Organization, and through the General Appropriations Act of 2019 funding for the GQMP, shall provide technical assistance to the Philippine Racing Commission (Philracom), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The Philracom is mandated to promote, ensure and maintain efficient and unbiased operation of racing, exclusive of the supervision of betting therein; to raise public confidence in the sport and to minimize infraction of the rules of racing; and, to improve the breed of Philippine horses and to prevent illegal importation of race-horses, the Philracom seeks to continually improve the delivery of its services and transform its
123	GQMP 2019: Development of a Quality Management System Certifiable to ISO 9001:2015 for the National Telecommunications Commission	National Telecommunications Commission	01-Mar-19	31-Dec-19	1,310,000.00	The NTC, an agency responsible for supervision, adjudication and control over all telecommunications services, i.e. radio and television broadcast stations, cable television and pay television, throughout the country, aims to become a world class regulatory agency able to lead the telecommunications sector as an engine for progress and national development, and continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. The NTC has signified its interest and commitment to undertake the project and has been selected as one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the establishment of a QMS certifiable status eligible to ISO 9001:2015 standard.

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
124	GQMP 2019: Development of a Quality Management System Certifiable to ISO 9001:2015 for the Nueva Vizcaya State University (NVSU)	Nueva Vizcaya State University	01-Mar-19	31-Dec-19	1,310,000.00	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to ensure that "real change" is the actual direction of the government. In the inaugural speech and the 10-point socio-economic agenda of the President, the government agencies are directed to improve the delivery of services through process streamlining and rationalizing documentary requirements to increase competitiveness and ease of transaction for the citizens. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer and healthier. This clear and compelling direction of the Administration further strengthens the need for government agencies to comply to Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standards is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to assure the consistency in the quality of services and continuous process improvement that will generate approaches to improve customer/citizen satisfaction. In line with the aforementioned thrust of the government and to strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the GQMC and as the National Productivity Organization, and through the General Appropriations Act of 2019 funding for the GQMP, shall provide technical assistance to the Nueva Vizcaya State University (NVSU), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The NVSU, created through the Republic Act 9272, is mandated to provide advanced instruction and professional training in agriculture, arts, science, technology, education and other related fields, undertake research and extension services. The NVSU seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In this regard, the Academy is implementing the
125	GQMP 2019: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Central Board of Assessment Appeals	Central Board of Assessment Appeal	01-Mar-19	31-Dec-19	1,310,000.00	To strengthen the implementation of the Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), the establishment and certification of ISO 9001:2015 Quality Management System of identified priority agencies are to be financed by the GQMP. The CBAA is mandated as a collegial appellate quasi-judicial body to decide cases on appeal from decisions of the local boards of Assessment and/or collection of real property taxes. The CBAA seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS.

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126	GQMP 2019: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Foreign Service Institute	Foreign Service Institute	01-Mar-19	31-Dec-19	1,310,000.00	To strengthen the implementation of the Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), the establishment and certification of ISO 9001:2015 Quality Management System of identified priority agencies are to be financed by the GQMP. The FSI, which serves as the center for the development and professionalization of the career corps of the foreign service of the DFA and other government agencies which have offices and employees assigned abroad, seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS.
127	GQMP 2019: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Mariano Marcos State University	Mariano Marcos State University	01-Mar-19	31-Dec-19	1,310,000.00	To strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the QMCC and as the National Productivity Organization, and through the General Appropriations Act of 2019 funding for the GQMP, shall provide technical assistance to the Mariano Marcos State University (MMSU), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The MMSU, created through the Presidential Decree No. 1279, is mandated to provide advanced instruction in the arts, agricultural and natural sciences, and technological and professional fields. The MMSU seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Mariano Marcos State University."
128	GQMP 2019: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Philippine Commission on Women	Philippine Commission on Women	01-Mar-19	31-Dec-19	1,310,000.00	The PCW, formerly known as National Commission on Role of Filipino Women, created through Presidential Decree No. 633 of 1975, is mandated to review, evaluate, and recommend measures to ensure the full integration of women for economic, social, and cultural development at the national, regional, and international levels, and to ensure further equality between men and women. The PCW seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Philippine Commission on Women."

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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
129	GQMP: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Bureau of Agricultural and Fisheries Engineering	Bureau of Agriculture and Fisheries Standards	01-Mar-19	31-Dec-19	1,310,000.00	The Bureau of Agricultural and Fisheries Engineering (BAFE), created through the Republic Act no. 10601, is mandated to coordinate, oversee and monitor the planning and implementation of agri-fisheries engineering, farm-to-market road and other agri-fisheries infrastructure projects. The BAFE seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In line with the aforementioned thrust of the government and to strengthen the implementation of the Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), the Development Academy of the Philippines (DAP) shall provide technical assistance to the BAFE, as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard.
130	GQMP: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Bureau of Plant Industry	Bureau of Plant Industry	01-Mar-19	31-Dec-19	1,310,000.00	The Bureau of Plant and Industry (BPI), created through the Republic Act No. 3639, is mandated to promote the development of plant industries through research and development; crop production and protection; and, effective technology promotion and transfer. The BPI seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In line with the aforementioned thrust of the government and to strengthen the implementation of the Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), the Development Academy of the Philippines (DAP) shall provide technical assistance to BPI, as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard.
131	GQMP: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Fertilizer and Pesticide Authority	Fertilizer and Pesticide Authority	01-Mar-19	31-Dec-19	1,310,000.00	The Fertilizer and Pesticide Authority (FPA), created through the Presidential Decree no. 1144, is mandated to assure the agricultural sector of adequate supplies of fertilizer and pesticide at reasonable prices, rationalize the manufacture and marketing of fertilizer, protect the public from the risks inherent in the use of pesticides, and educate the agricultural sector in the use of these inputs. The FPA seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In line with the aforementioned thrust of the government and to strengthen the implementation of the Executive Order (E.O.) No. 605, Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP), the Development Academy of the Philippines (DAP) shall provide technical assistance to the FPA, as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard.

DAP LIST OF COMPLETED PROJECTS FOR 2019						
December 31, 2019						
No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
132	PMDP Monitoring and Evaluation for 2019	National Government Agencies	01-Mar-19	31-Dec-19	5,500,000.00	Information requirements of various stakeholders on Program implementation and impact should be regularly provided so as to aid in enhancing the Program to better serve our clients, thus, the adoption of a framework for monitoring and evaluation for the PMDP.
133	GQMP: Advocacy on PSP Innovation Laboratory	National Government Agencies	15-Mar-19	31-Dec-19	800,000.00	The Public Sector Productivity (PSP) Innovation Laboratory is designed to leverage the requirement of the quality management system for continual improvement and attainment of full potential by introducing innovative solutions or groundbreaking solutions to address society's wicked issues that highly impact the provision of quality public services. The program's priority is on advancing innovation to provide the utmost public services for the Filipino citizens and stakeholders, adhering to the changes on public demand, policy challenges, global trends, fiscal pressures and technological development. It includes the Advocacy and Capacity-Building activities that promote the adoption of innovative thinking among government agencies.
134	PMDP Curriculum Enhancement and Knowledge Management for 2019	National Government Agencies	01-Apr-19	31-Dec-19	3,800,000.00	The Curriculum Enhancement and Knowledge Management Component is responsible for data gathering and research on the improvement of the PMDP curriculum in terms of design and content. The component is also responsible for the program's technical writing and research related activities. All the program's knowledge resources including module materials, backup of scholars' records is also managed under this component.
135	GQMP 2019: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Civil Aviation Authority of the Philippines	Civil Aviation Authority of the Philippines	01-May-19	31-Dec-19	1,310,000.00	To strengthen the implementation of the E.O. No. 605, the Development Academy of the Philippines (DAP), as a member of the Technical Working Group on Advocacy and Capability-Building of the QMCA and as the National Productivity Organization, and through the General Appropriations Act of 2019 funding for the GQMP, shall provide technical assistance to the Civil Aviation Authority of the Philippines (CAAP), as one of the Beneficiary Agencies of the GQMP, to facilitate the establishment of a QMS certifiable to ISO 9001:2015 standard. The CAAP, established through the Republic Act No. 9497, is mandated to set comprehensive, clear and impartial rules and regulations for the Philippine aviation industry, and operate and maintain national airports, air navigation and other similar facilities in compliance to International Civil Aviation Organization. The CAAP seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In this regard, the Academy is implementing the project entitled, "Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Civil Aviation Authority of the Philippines."

DAP LIST OF COMPLETED PROJECTS FOR 2019						
December 31, 2019						
No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
136	PMDP Middle Managers Class Batch 21 - Residential Training	National Government Agencies	02-May-19	31-Dec-19	23,000,000.00	The Public Management Development Program (PMDP) is an intensive program that provides comprehensive and multi-modal learning opportunities for public managers. Its objective is to promote career advancement and promote stability in the bureaucracy by producing a corps of development-oriented, competent, dedicated and honest government middle managers. In the fulfillment of its objective, it offers two development courses, one of which is the Middle Managers Class (MMC). It is offered to high performing, high potential division and section chiefs with salary grade (SG) 20–24. The Curriculum for the MMC has two phases: The Residential Training Phase and the Capstone Project Implementation phase. This Project covers the Residential Training Phase which consists of a 5-month in-house training at the DAP Conference Center in Tagaytay City and an 11-day community immersion in a selected rural community.
137	GQMP: 2019 Government Best Practice Recognition	Department of Budget and Management	14-May-19	31-Dec-19	630,000.00	The Government Best Practice Recognition (GBPR) is one of the Business Excellence (BE) programs for the public sector along with Philippine Quality Award (PQA) and the Government Excellence Class. It is an initiative of the Development Academy of the Philippines (DAP) to promote and showcase outstanding and innovative practices demonstrated by the public sector organizations. The year 2015 marked the pilot implementation of the Government Best Practice Recognition (GBPR). Formerly known as Government Best Practice Competition (GBPC), it was the Academy's response to the rising call for public sector organizations to further enhance the quality of service delivery. Since its inception, a total of eighteen (18) entries have already been chosen and recognized. This year, the GBPR intends to reach more agencies to share their best practices and to be recognized. It will be implemented as a component activity of the Government Quality Management Program (GQMP), a national government-funded program that promotes quality improvement in the public sector. The goal of the GQMP is to ensure the consistency of products and services through quality processes that can be achieved through an effective Quality Management System (QMS). This award initiative believes that best practices are the building blocks and the solution formula in the attainment of organizational outcomes – relevant policies, quality services and organizational effectiveness. Best practices may be treated only as small victories but these can create big impact and significant change on how public sector organizations deliver the services, as they grow, mature and scale up over a period of time.

DAP LIST OF COMPLETED PROJECTS FOR 2019						
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No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
138	2019 Customer Satisfaction Survey for the Civil Aviation Authority of the Philippines	Civil Aviation Authority of the Philippines	01-Jul-19	31-Dec-19	6,755,637.28	Created under Republic Act No. 9497, otherwise known as the Civil Aviation Authority Act of 2008, the Civil Aviation Authority of the Philippines (CAAP) was created as an independent regulatory body possessing quasi-judicial and quasi-legislative powers, as well as corporate attributes, attached to the Department of Transportation (DOT) for purposes of policy coordination. CAAP is mandated to provide safe and efficient air transport and regulatory services in the Philippines with jurisdiction over the restructuring of the civil system, the promotion, development and regulation of the technical, operational, safety and aviation security functions under the civil aviation authority. CAAP recognizes the need for gathering customer feedback to continuously improve on its service delivery through the conduct of annual third-party customer satisfaction survey as part of the performance evaluation of GOCCs. This is in line with Memorandum Circular 2013-02 issued by Governance Commission of GOCCs (GCG). To comply with the GCG requirements, CAAP seeks to engage the Development Academy of the Philippines (DAP) in the conduct of its 2019 Customer Satisfaction Survey, which will use GCG's 2018 Standardized Guidelines and Methodology for the conduct of customer satisfaction surveys for GOCCs.
139	Office of the Managing Director- Program Management- 2019	National Government Agencies	01-Jul-19	31-Dec-19	2,802,009.20	The NGCESDP-PMDP is an intensive, purposive, and continuing training program for incumbent executives and middle managers and their potential successors in the government bureaucracy. It aims to foster careerism in government and promote stability in the bureaucracy by producing a corps of development-oriented, competent, dedicated and honest officials within the medium term. This supports President Aquino's commitment to lift the nation from poverty through honest and effective governance and to transform the government from one that is self-serving to one that works for the welfare of the nation.
140	2nd Phronetic Leadership Training	National Government Agencies	15-Jul-19	31-Dec-19	5,000,000.00	The project is a collaborative undertaking with the Japan International Cooperation Agency (JICA) to implement a separate module on phronetic leadership in the Public Management Development Program (PMDP). The Phronetic Leadership Training is a bilateral cooperation under the Agile Knowledge Co-Creation Project (LEADING Asia Project) facilitated by the Japan's National Graduate Institute for Policy Studies (GRIPS). The training will run for 9 days, which will be delivered in two phases: a 5-day residential training in Metro Manila and DAP Tagaytay to be handled by international experts deputized by JICA and another 4 days for the observational study mission in Tokyo, Japan for participants to interact with recognized phronetic leaders. The target participants for the module are 25 undersecretaries and assistant secretaries.

DAP LIST OF COMPLETED PROJECTS FOR 2019						
December 31, 2019						
No.	Project Title	Client	Project Start	Project End	Project Price	Project Description
141	Master in Public Management major in Health Systems and Development Regular Batch 4	Department of Health	01-Sep-19	31-Dec-19	2,593,000	The Master in Public Management major in Health Systems and Development (MPM-HSD) is a 39-unit interdisciplinary graduate program for health sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their respective areas. MPM-HSD uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action-oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand and developing personal and managerial efficacy on the other hand. MPM-HSD covers research, planning and implementation of programs on health sector reform and other related activities. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms, innovations, and proposing strategic solutions to problems and concerns in the health sector.
142	Workshop on the Formulation and Study of Spatial Development, Climate Change, and the Environment for Agricultural Transformation	APO/DAP/Government and Private Institution	01-Sep-19	31-Dec-19	1,200,000.00	The workshop aims to: a. To introduce the GIS-based land suitability framework that incorporates the environment, spatial considerations and climate change as the first step for agriculture productivity; b. To determine new approaches, technologies and tools to transform agriculture and productivity in the Asian region in the light of the internet of things and environmental issues related to climate change and rapid urbanization; c. Identify good practices in smart agriculture in the Asia and Pacific region; and d. To recommend workable support mechanisms to improve agricultural productivity given projected trends and scenarios.
143	Write Right!: Training Course in Technical Writing for the Public Sector (Batch 09)	Public Sector	22-Oct-19	31-Dec-19	560,000.00	The Write Right!: Training Course in Technical Writing for the Public Sector or Write Right is a 4-day course which aims to help Public Sector managers and staff members improve their technical writing skills through a learner-influenced, task-oriented, and mixed-method Learning Experience Design. Since technical writing skills are complex mental skills, they can only be learned through an iterative and coached process of realistic writing tasks. Thus, this course uses the participants' actual work writing tasks and outputs as the "spine" of the training course: they are the source of "lessons" at the beginning of the training course; they are the source of material for the coached writing exercises; finally, they are the assessment instrument at the end. In this way, the lessons always have immediacy to the participants, improving both the relevance of all the writing tasks and the participants' motivation to learn.

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