



development academy of the philippines

Graduate School of Public and Development Management

(Center)

[2019] PROJECT ACCOMPLISHMENT REPORT

I. Project Information

Project Code : MOREE
 Project Title : Master in Productivity and Quality Management major in Microfinance (MPQM-MF) Batch 5
 Project Start : November 2017
 Project End : October 2019
 Project Price : Php5, 160,000.00
 Client Organization : CARD-MRI Development Institute (CMDI)

II. Project Team

Project Manager : Ms. Carme Joy L. Almodal
 Team Members : Mr. Desi James V. Bernardino and Ms. Gemalyn G. Sabayo
 Supervising Fellow : Dr. Lizan E. Perante-Calina
 Consultants/ Resource Persons :

DAP	CMDI
MR. ALLAN C. CAÑETE	MS. LORENZA DT. BAÑEZ
DR. NICASIO ANGELO J. AGUSTIN	DR. CARISSA MONINA RAMIREZ
MS. KATHERINE V. GONZALEZ	MR. VENER S. ABELLERA
MS. MARIA VICTORIA DV. GUMMERT	MR. JULIUS ADRIAN R. ALIP
DR. RUTH S. GUZMAN	MS. MARIVIC M. AUSTRIA
DR. JUAN A. KANAPI, JR.	MS. CYNTHIA B. BALDEO
DR. ELIZABETH YUMUL-MANUGUE	MS. MAY S. DAWAT
MR. NESTOR A. NUGUID	MS. LYNETH L. DEREQUITO
MR. EDDIE M. NUQUE	MS. EVELYN TEODORA NARVAEZ
MR. JONAS GEORGE S. SORIANO	MS. MARY JANE A. PERRERAS
MA. LOURDES T. BAUA, CESO II	DR. DOLORES M. TORRES
DR. TEODORO LLOYDON C. BAUTISTA	MR. VICENTE P. BRIONES, JR.
MR. BOBBY JONES V. DOMDOM, MP LPT	MR. ARISTEO A. DEQUITO
MR. JOEL O. IGNACIO	MS. DEVERNA dT. BRIONES
MS. HAZEL ANN ALFORJA	MS. JOCELYN D. DEQUITO
MS. AURMA M. MANLANGIT	MR. JERRY V. MONTEJO
GENEROSO D. ROBERTO, MD	MS. ELMA B. VALENZUELA
ENGR. JOB JACOB A. GONZALES, MNSA	
MR. EMIR M. CASTRO	

III. Project Details

Project Description

The program is a 14-month interdisciplinary course based on the Balridge framework which is an excellence-driven model that provides a holistic framework that allows organizations to assess how well they deal or manage stakeholder-driven operating environment. Through this, students may identify areas and opportunities for improvement, know their areas of strength, and identify ideas for future organizational development.



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The program intends to assess and strengthen the leadership and managerial acumen of the designated personnel of CARD-MRI, reinforcing their knowledge on micro finance practices.

Project Objectives

At the end of the program, students should be able to:

1. Explain productivity and quality management theories, systems, approaches, and applications;
2. Explain the value of productivity and quality management systems and their benefits for the organization;
3. Apply the current and latest tools and frameworks in productivity and quality management;
4. Lead their work teams effectively and mainstream productivity and quality tools and frameworks to increase customer satisfaction and output while decreasing costs; and
5. Identify problems and implement solutions for achieving organizational excellence.

Focus Area/s

Productivity-driven development; transformational innovation towards performance excellence

Project Type

Education

Project Beneficiary

Private Sector (e.g. SMEs) and Public Sector

Regional Coverage

Nationwide

IV. Project Accomplishments

Key Activities Implemented

First Face-to-Face Session Venue: Rizal Hall, DAP Building, Pasig City March 9-23, 2018	Topics / Activities <ul style="list-style-type: none">• Orientation on MPQM Program Curriculum• Orientation on admission requirements, grading system and retention requirements• Overview of CARD-MRI• Written assessment and Aptitude Test in Planning, Judgment and Comprehension, and Essay and Personality Tests• Team Commitment and Action Plan sheet and self-evaluation activities• Lecture on Communication and Power Presentation• Lecture on Foundation on Finance, Statistics and Economics• Introduction to Action Plan and Project• Lecture on Dimensions of Sustainable Development• Foundations on Productivity and Quality
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	<p>lecture</p> <ul style="list-style-type: none"> • Course Integration and Way Forward
<p>Topic-to-Title Defense</p> <p>Venue: Rizal Hall, DAP Building, Pasig City</p> <p>May 15-16, 2018</p>	<p>Panel Chairpersons</p> <p>Dr. Nicasio Angelo J. Agustin</p> <p>Dr. Alan S. Cajés</p> <p>Ms. Marichelle D. Lumingkit</p>
<p>Second Face-to-Face Session</p> <p>Venue: Rizal Hall, DAP Building, Pasig City</p> <p>May 15–27, 2018</p>	<p>Topics / Activities</p> <ul style="list-style-type: none"> • Lecture on Leadership • Lecture on Strategic Planning • Lecture on Customer and Market Focus • Lecture on Human Resource Management
<p>Third Face-to-Face Session</p> <p>Venue: Rizal Hall, DAP Building, Pasig City</p> <p>July 16–27, 2018</p>	<p>Topics / Activities</p> <ul style="list-style-type: none"> • Lecture on Leadership • Lecture on Strategic Planning • Lecture on Customer and Market Focus • Lecture on Human Resource Management • Lecture on Performance Measurement and Results Management • Lecture on Process and Operations Management • Lecture on Action Plan and Project
<p>Fourth Face-to-Face Session</p> <p>Venue: Rizal Hall, DAP Building, Pasig City</p> <p>October 16-25, 2018</p>	<p>Topics / Activities</p> <ul style="list-style-type: none"> • Lecture on Process and Operations Management • Lecture on Performance Measurement and Results Management • Consultation with Faculty Advisers • Academic Fellowship • APP Proposal Defense • APP Lecture (Chapter 4 – 6)
<p>APP Proposal Defense</p> <p>Venue: DAP Building, Pasig City</p>	<p>Panel Chairpersons</p> <ul style="list-style-type: none"> • Dr. Nicasio Angelo J. Agustin • Dr. Elizabeth Yumul-Manugue • Dr. Alan S. Cajés • Ms. Maria Felicidad Farin-Billedo, MDC • Ms. Alyn Joy Baltazar, MSIT
<p>Fifth Face-to-Face Session</p> <p>Venue: BDO Function Hal, CMDI Bay, Brgy. Tranca Laguna</p> <p>November 12-29, 2018</p>	<p>Topics / Activities</p> <ul style="list-style-type: none"> • Lecture on Principles and Practices in Microfinance • Lecture on Key Issues in Microfinance Policy and Regulations • Lecture on Microfinance Methodologies • APP Retreat



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<p>Sixth Face-to-Face Session Venue: BDO Function Hal, CMDI Bay, Brgy. Tranca Laguna February 4 - 22, 2019</p>	<p>Topics / Activities</p> <ul style="list-style-type: none"> • Lecture on Practical Issues in Microfinance Management • Lecture on Planning, Budgeting, Financial Management • Lecture on Action Plan and Project (APP) • Area visits • APP Retreat
<p>APP Final Defense DAP Building, Pasig City May 27-28, 2019</p>	<p>Panel Chairpersons</p> <p>Dr. Nicasio Angelo J. Agustin Dr. Elizabeth Yumul-Manugue Dr. Alan S. Cajés Prof. Eddie M. Nuque</p>
<p>Seventh Face-to-Face Session Venue: Rizal Hall, DAP Building, Pasig City August 15, 2019</p>	<p>Topics / Activities</p> <ul style="list-style-type: none"> • Program Integration
<p>MPQM-MF Batch 5 Commencement Exercises Venue: Onofre D. Corpuz Hall, DAP Building, Pasig City August 16, 2019</p>	<p>Commencement Speaker: Dr. Orlando S. Mercado</p>

Major Outputs

- 36 graduates out of 40 enrollees
- 36 out of 36 APPs successfully defended

Project Impact

In order to increase the rate of productivity and quality management of CARD-MRI and other micro finance institutes, the students, through their APPs will:

1. Improve access to loans and services by clients resulting in better income and fulfillment of needs.
2. Improve revenues and net income.
3. Improve relations with staff and members.



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V. Attachments

- Summary of Evaluation for Course and Resource Person
- Certificate of Project Closure

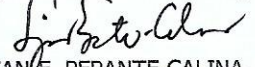
Prepared by:


DESI JAMES V. BERNARDINO
Learning Manager

Noted by:


CARME JOY L. ALMODAL
Project Manager

Approved by:


LIZAN E. PERANTE-CALINA, DPA
Center Head

Notes:

1. Project details on Section I-III can be generated thru PMIS based on PMs Inputs.
2. Project Managers are required to accomplish Section IV & provide Section V to reflect results of project implementation
3. Project Managers can update/adjust the pre-filled sections(I-III) based on actual data