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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
1	QDRAM	2022 Farmers' Satisfaction Survey (FS	National Irrigation Administration	11-Aug-2023	15-Mar-2024	This project with the National Irrigation Administration (NIA) aims to measure NIA's effectiveness in delivering its services to its customers through the 2022 Farmers Satisfaction Survey (FSS). The 2022 FSS will identify the factors that drive the satisfaction of key stakeholders, specifically the farmers, with NIA's programs and their delivery of services. The 2022 FSS will also help determine areas for improvement in NIA's services which will strengthen its policies. In addition, NIA will be assisted in developing its service quality standards (SQS) by capturing and understanding the needs and expectations of NIA customers in the context of the "new normal" or post-pandemic. The project is the unique approach of the DAP to institutionalize continual improvement and to contribute to the enhancement of public sector performance in delivering consistent and quality services.
2	CPRIE	2023 Client Satisfaction Measurement	National Transmission Corporation	2-Jan-2024	31-May-2024	The National Transmission Corporation (TransCo), created under Republic Act No. 9136 otherwise known as the Electric Power Industry Reform Act (EPIRA) of 2001 was envisioned to improve the delivery of power supply to consumers by encouraging competition and efficiency in the generation sector as well as by ensuring the quality and affordability of electric power supply. In 2022, the Anti-Red Tape Authority (ARTA) published Memorandum Circular No. 2022-05 that provides that all agencies shall embed feedback mechanisms and client satisfaction measurement (CSM) for each service and submit the CSM report to the Authority on or before the last working day of January of every year. Moreover, ARTA M.C. No. 2022-05 promotes the adoption of a harmonized framework in measuring client satisfaction across all levels of the government to ensure continuous improvement and enhancement of service promise towards a more meaningful client-centered Citizen's Charter. This harmonized framework also ensures that all government agencies will be able to submit a standardized CSM that can also be reported in a uniform manner despite the diverse function of government offices. Along this line, ARTA and the Governance Commission for Government-Owned and Controlled Corporations (GCG) issued Joint Memorandum Circular 2023-01 or the Supplemental Guidelines to the ARTA MC. No. 2022-05. The JMC aims to reduce the cost and burden of compliance of Government-Owned and Controlled Corporations (GOCCs) with the CSM and Client Satisfaction Survey requirements (CSS) by creating a harmonized and integrated framework. Upon further consultation with both ARTA and GCG, the JMC directs that GOCCs only need to submit one (1) CSM report to ARTA on or before 15 April 2024. The GCG shall then use this CSM report for the GOCC's Performance Scorecard of that fiscal year. As such, both MC 2022-05 and JMC 2023-01 aim to provide guidance to TransCo in the conduct of their CSM to thoroughly assess the quality of their services provided to their clients. In pursuit of this objective, TransCo sought DAP's expertise and technical assistance for the preparation of its 2023 CSM report.
3	CPRFH	2023 Client Satisfaction Measurement	Philippine Crop Insurance Corporation	10-Jan-2024	30-Apr-2024	The 2023 Harmonized Client Satisfaction Measurement for the PCIC aims to determine the level of satisfaction among its primary clients (subsistence farmers and fisherfolks among others) on the quality of external services offered to them and evaluate the agency's responsiveness to their needs and concerns.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
4	CPRKH	2023 Client Satisfaction Measurement	Philippine Reclamation Authority	29-Jan-2024	31-May-2024	The Philippine Reclamation Authority (PRA) was created by virtue of Presidential Decree No. 1084 on February 4, 1977 to serve primarily as the clearinghouse for all reclamation projects in the country. In 2022, the Anti-Red Tape Authority (ARTA) published Memorandum Circular No. 2022-05 that provides that all agencies shall embed feedback mechanisms and client satisfaction measurement (CSM) for each service and submit the CSM report to the Authority on or before the last working day of January of every year. Moreover, ARTA M.C. No. 2022-05 promotes the adoption of a harmonized and standardized framework in measuring client satisfaction across all levels of the government to ensure continuous improvement and enhancement of service promise towards a more meaningful client-centered Citizen's Charter. Along this line, ARTA and the Governance Commission for Government-Owned and Controlled Corporations (GCG) issued Joint Memorandum Circular 2023-01 or the Supplemental Guidelines to the ARTA MC. No. 2022-05. The JMC aims to reduce the cost and burden of compliance of Government-Owned and Controlled Corporation (GOCCs) with the CSM and Client Satisfaction Survey requirements (CSS) by creating a harmonized and integrated framework. Both MC 2022-05 and JMC 2023-01 aim to provide guidance to PRA in the conduct of their CSM to thoroughly assess the quality of their service provided to their clients.
5	CPPAR	2023 Course on Advanced Monitoring and Evaluation	Public Sector	10-Jul-2023	15-Jan-2024	The Course on Advanced Monitoring and Evaluation aims to build and enhance the participants' skills and understanding of Results Based Monitoring and Evaluation (RBME) which will allow them to work through impactful projects and programs. Specifically, the course will provide participants with up-to-date and deeper knowledge of monitoring and evaluation. This will enable them to prepare a well-defined reference of an impact evaluation study of their programs employing appropriate statistical analysis and other methods.
6	CTIEL	2024 APO COE-PSP Capability Develop	Asian Productivity Organization	1-Feb-2024	31-Dec-2024	Coordination of capability development initiatives to boost collaboration, sharing, and adoption of best practices in Public Sector Productivity among APO member economies.
7	QDIEN	APO-Asian Development Bank Institute (ADBI) Joint Study on the Impact of COVID-19 on SMEs: 4th Round	APO/DAP/Government and Private Institution	6-May-2024	31-Dec-2024	In response to the outbreak of COVID-19, the Development Academy of the Philippines (DAP), the Asian Productivity Organization (APO), and the Asian Development Bank Institute (ADBI) will conduct an international survey to grasp the business status of Small and Medium Enterprises (SMEs) since early 2020. The survey's fourth wave in the Philippines will be conducted in May-June 2024. The APO and ADBI expect the following countries to participate: Bangladesh; Cambodia; India; Indonesia; Lao PDR; Malaysia; Mongolia; Pakistan; the Philippines; and Viet Nam.
8	HERYJ	Basic Course on Project Monitoring and Evaluation for the Maritime Industry Authority (MARINA)	Maritime Industry Authority	1-Jul-2024	31-Jul-2024	The Development Academy of the Philippines (DAP) through the Sustainable Human Development Program was requested to implement the project "Basic Course on Project Monitoring and Evaluation" for the Maritime Industry Authority (MARINA). The Basic Course on Project Monitoring and Evaluation is a four-day training aimed at equipping the technical staff of MARINA on monitoring and evaluation processes and tools. The course will be conducted in a face-to-face mode with 8 hours of training per day.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
9	ROPWR	Building High Performing Teams through Completed Staff Work and Effective Technical Writing	Public Sector	9-May-2024	30-Jul-2024	The Development Academy of the Philippines is organizing a specialized training titled “Building High-Performing Teams through Completed Staff Work and Effective Technical Writing” aimed at the public sector. This Public Offering is specifically tailored for administrative and executive staff and focuses on introducing essential principles of Completed Staff Work alongside strategies for Effective Technical Writing. The training is designed to boost participants' abilities to craft detailed and technical documents, conduct thorough research and data consolidation, and manage information critical to informed decision-making. To ensure participants are fully engaged and can apply what they learn, the training will combine lectures with interactive workshops.
10	RORKV	BukSU Insyght: A Multidimensional Analysis of the Innovation System for Growth and Holistic Transformation in the Higher Education Institution (Higher Education Research and Innovation Project)	Bukidnon State University	29-Dec-2023	31-May-2024	The project is a crucial step in ensuring the Bukidnon State University's research efforts remain at the forefront of pushing forward the implementation of Strategic Foresight process in the university level. By systematically guiding the research initiatives, integrating strategic foresight, and aligning with development frameworks, BukSU aims to maximize its positive impact on society, foster innovation, and contribute to sustainable development. This project underscores BukSU's commitment to academic excellence, community engagement, and regional development.
11	QBPUQ	Capability Building on the Philippine Quality Award 2023	Various NGAs	15-Feb-2023	30-Dec-2023	The Philippine Quality Award (PQA) is the highest recognition being given to organizations with exemplary performance. The PQA is a global competitiveness template that aims to encourage and engage organizations to strive for and attain performance excellence. Included in the program is the administration of the PQA Award Process. The project aims to help the public sector to improve. There is a need to heighten awareness and build individual and organizational capabilities of public sector agencies to adopt the PQA Framework for superior results. The project will involve the implementation of in-house and public course offerings of the PQA Application Development Course to various public sector agencies. Included in the project is the implementation of a Training Course on Interpersonal Communication.
12	MLPDS	Certificate Course in National and Inte	Public and Private	22-Jul-2024	30-Jun-2025	The course in national and international security aims to deepen understanding of current security issues and exercise leadership and decision-making skills. This course is designed to provide a rich learning experience to discuss security concerns in global and national lenses through an intellectually stimulating environment.
13	MIPMR	Certificate Course on Hospital Quality	Public Sector	15-Nov-2023	30-Apr-2024	Quality improvement in healthcare is intended to ensure that health services are effective, safe and focused on the needs of the patient. Health systems in most countries, especially in low- and medium-income countries, are so burdened and stretched that quality is not given sufficient attention. The delivery of unsafe, unequal and inequitable health services will negate the intention of promoting health among the population. This theory-based and practice-focused training course is intended for staff in healthcare facilities, e.g., hospitals and clinics. The course offers the participants the opportunity to understand the complexity of health systems and how quality improvement initiatives could strengthen health systems. Furthermore, participants will learn quality improvement tools to enable them to analyse problems, search for solutions, plan and apply these in implementing quality improvement programs in their own setting. At the heart of the discussions on quality is the delivery of safe care.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
14	MIPVR	Certificate Course on Hospital Quality	Public Sector	1-Apr-2024	31-Jul-2024	Quality improvement in healthcare is intended to ensure that health services are effective, safe and focused on the needs of the patient. Health systems in most countries, especially in low- and medium-income countries, are so burdened and stretched that quality is not given sufficient attention. The delivery of unsafe, unequal and inequitable health services will negate the intention of promoting health among the population. This theory-based and practice-focused training course is intended for staff in healthcare facilities, e.g., hospitals and clinics. The course offers the participants the opportunity to understand the complexity of health systems and how quality improvement initiatives could strengthen health systems. Furthermore, participants will learn quality improvement tools to enable them to analyse problems, search for solutions, plan and apply these in implementing quality improvement programs in their own setting. At the heart of the discussions on quality is the delivery of safe care.
15	MOPDR	Certificate Course on Public Finance a	Public and Private	18-Aug-2023	30-Jul-2024	Public finance and budgeting (PFB) encompass the fiscal activities of the government sector, which includes the national, local, and corporate government, and relevant and applicable arrangements of the government with the private sector and civil society. This course focuses on public finance and budgeting at the level of the national and local government unit level.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
16	MIPIR	Certificate Course on Strategic Health Communication Governance Batch 2	Public Sector	1-Sep-2023	31-Mar-2024	Public service is more than just an ardent passion to alleviate the plight of the poor and the marginalized, to lead the improvement of various systems in government, or even to make a significant difference in the lives of our countrymen. Not to conclude that such personal fervor for change is unnecessary, but rather, to emphasize more the tenet that public service is more than just the desire to uplift the lives of people, but, fundamentally, a craft and a virtue - a profession that requires due prudence, knowledge, skills and abilities for the purpose of advancing the common good and affect significant, meaningful progress for the country. It is stated in the Local Government Code, in Article Eight Section 478b-1 that the health officer shall take charge of the office on health services, supervise the personnel and staff of said office, formulate program implementation guidelines and rules and regulations for the operation of the said office for the approval of the governor or mayor, as the case may be, in order to assist him in the efficient, effective and economical implementation of a health services program geared to implementation of health-related projects and activities. With the enactment of the Universal Health Care (UHC) Act, Human Resource for Health (HRH) must aim to capacitate the workforce with competencies needed for the implementation of an integrated health system for primary health care through continuing education. The Ilocos Training and Regional Medical Center (ITRMC) Center for Public Health and Primary Health Care tapped the services of the Development Academy of the Philippines (DAP) through the Graduate School of Public and Development Management (GSPDM) to capacitate its public health and primary health care personnel in enhancing its competencies and developing its HRH workforce through the Certificate Course on Strategic Health Communication Governance (CC SHCG). CC SHCG tackles how public health managers can improve uptake of health programs and services through strategic communication. Empathy-based communication will be taught, including basic marketing and behavioral economics principles that are often mastered by the business sector. Tools that facilitate strategic content creation and digital communication platforms will be introduced. Practical skills will be demonstrated as students' journey from communication plan development to a target audience pitch. Emphasis is placed on the premise that the information needs of the audience must be satisfied in order to achieve the program objectives.
17	HEIEO	China Productivity Center Study Mission to the Philippines - Closing the Loop: Introducing Food Waste Recycling as a Climate Solution through the Circular Economy/Green Productivity Pathway	APO/DAP/Government and Private Institution	8-Jul-2024	13-Jul-2024	The Study Mission is an attempt to explore the potentials for a demonstration project on Food Waste Recycling and Composting & Carbon Farming in the Philippines. It will serve as an introduction to Food Waste Recycling as a Circular Economy Strategy, contributing towards efforts for a NetZero 2050, with potential application in tourism services, agriculture, manufacturing, solid & liquid waste management.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
18	TFTAO	Conduct of an Objective, Fact-Finding and Science-Based Review of Performance of Existing Mining and Quarry Operations - Phase III_DENR	Department of Finance and Department of Environment and Natural Resources	1-Oct-2021	31-Mar-2024	Pursuant to Section 3 of Executive Order (EO) No. 79, the Mining Industry Coordinating Council (MICC) issued Resolution No. 6 on February 9, 2017, directing the conduct of a multi-stakeholder review on the performance of existing mining operations. The review aims to identify the needed interventions that would effectively address existing mining issues and concerns and recommend measures that will further improve the management and regulations in the mining sector. Two reviews have since been conducted covering 26 mining companies that were issued closure and suspension orders by the Department of Environment and Natural Resources (DENR), and the remaining 18 operating large-scale mining operations. The reviews aimed to assess the technical, legal, social, environmental, and economic aspects of the mining operations. The review was undertaken by Technical Review Teams (TRTs) and an Overall Team Leader commissioned by the MICC. In November 2020, the MICC directed the conduct of the third phase of the review covering the large-scale mining operations in Bangsamoro Autonomous Region in Muslim Mindanao (BARMM) and 22 quarry operations (Annex A). The review is intended to be an objective, fact-finding and science-based process to (a) identify gaps, issues, and concerns that limits the mining sector to contribute effectively on national and regional development, and (b) recommend needed interventions and policy measures to ensure a more responsible mining sector that will contribute to sustainable development. Specifically, it aims to (a) assess the performance of existing mining and quarry operations in five aspects namely, technical, legal, environment, social, and economic, and (b) identify necessary interventions to maximize the economic contribution of the industry further while minimizing its environmental and social externalities. The third phase of the review is expected to commence on the fourth quarter of 2021.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
19	TFTAP	Conduct of an Objective, Fact-Finding and Science-Based Review of Performance of Existing Mining and Quarry Operations - Phase III_DOF	Department of Finance and Department of Environment and Natural Resources	1-Oct-2021	31-Mar-2024	Pursuant to Section 3 of Executive Order (EO) No. 79, the Mining Industry Coordinating Council (MICC) issued Resolution No. 6 on February 9, 2017, directing the conduct of a multi-stakeholder review on the performance of existing mining operations. The review aims to identify the needed interventions that would effectively address existing mining issues and concerns and recommend measures that will further improve the management and regulations in the mining sector. Two reviews have since been conducted covering 26 mining companies that were issued closure and suspension orders by the Department of Environment and Natural Resources (DENR), and the remaining 18 operating large-scale mining operations. The reviews aimed to assess the technical, legal, social, environmental, and economic aspects of the mining operations. The review was undertaken by Technical Review Teams (TRTs) and an Overall Team Leader commissioned by the MICC. In November 2020, the MICC directed the conduct of the third phase of the review covering the large-scale mining operations in Bangsamoro Autonomous Region in Muslim Mindanao (BARMM) and 22 quarry operations (Annex A). The review is intended to be an objective, fact-finding and science-based process to (a) identify gaps, issues, and concerns that limits the mining sector to contribute effectively on national and regional development, and (b) recommend needed interventions and policy measures to ensure a more responsible mining sector that will contribute to sustainable development. Specifically, it aims to (a) assess the performance of existing mining and quarry operations in five aspects namely, technical, legal, environment, social, and economic, and (b) identify necessary interventions to maximize the economic contribution of the industry further while minimizing its environmental and social externalities. The third phase of the review is expected to commence on the fourth quarter of 2021.
20	CMRAA	Crafting the Integrated Bar of the Philippines' Strategic Blueprint for 2024-2028	Integrated Bar of the Philippines	1-Jan-2024	31-Mar-2024	The IBP Strategic Planning Formulation is a series of workshops that is designed to assist the organization in crafting its Strategic Plan for 2024 to 2028. This is aimed at enhancing the organization's ability to fulfill its mission and support the Supreme Court's efforts to promote ethical legal practice in the Philippine Bar.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
21	QERTH	Developing the Micro, Small and Medium Enterprise Development (MSMED) Plan for 2023-2028	Department of Trade and Industry	14-Aug-2023	29-Feb-2024	The 2021 List of Establishments of the Philippine Statistics Authority (PSA) recorded a total of 1,080,810 business enterprises operating in the country. Of these, 1,076,279 (99.58%) are MSMEs. As the MSMEs form part of the backbone of the Philippine economy, generating more than half of the country's employment, the sector's role in economic regeneration, job creation, and poverty reduction is critical. Thus, it is important to rethink how MSMEs can survive and emerge strongly in the aftermath of the global health crisis. Revitalization of MSMEs is among the current administration's top priorities, as the government is fully committed to work together with all stakeholders in ensuring that MSMEs are protected and provided with ample opportunities not only to recover from crises, but to grow and thrive. MSME post-pandemic recovery and the promotion of digitalization, which are the focus of the MSME Summit 2022, are aligned with the priorities of the administration. To help MSMEs level up and succeed, there is a need for different sectors to be involved in ensuring a more cohesive government approach in creating a more sustainable environment for small businesses and stakeholders. With the conclusion of the MSMED Plan 2017-2022, the DTI is seeking assistance from the Development Academy of the Philippines (DAP) in facilitating the preparation of MSMED Plan for 2023-2028, as the DAP assisted the DTI in the preparation of said previous MSMED Plan. In response, the Academy is proposing to DTI the conduct of the project entitled "Developing the MSMED Plan for 2023-2028." This project proposal is also in line with the DAP's mandate to foster and support developmental forces at work in the nation's economy.
22	CMRMV	Development of A Five-Year Strategic Plan for the Polytechnic University of the Philippines	Polytechnic University of the Philippines	1-Jan-2024	31-May-2024	The Polytechnic University of the Philippines has requested the assistance of the DAP to guide and facilitate the formulation of a multi-year strategic plan for fiscal years 2024-2028. It currently has an Institutional Development Plan (IDP) that captures the 10 pillars of the institution measured through the corresponding Key Results Areas (KRA) and Key Performance Indicators (KPI) with targets. Such a development plan however does not include the needed profiling of programs and activities that should have effectively guided the university administration in its strategic plan execution. As the University prepares for the advent of the new administration the Office of the Vice President for Research, Extension, Planning, and Development, in coordination with the Office of the University President, proactively takes the initiative to ready a roadmap that can be adopted for the next term. Such an effort is seen as a welcome gesture to develop a university successor plan.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
23	CMRPE	Development of a Five-Year Strategic Plan for the Rizal Technological University	Rizal Technological University	1-Oct-2023	30-Apr-2024	The Rizal Technological University (RTU) was established in 1969. As part of the University of Rizal System, it was first known as the College of Rizal and eventually became autonomous in 1975. It is a state university that first used the curriculum plan on cooperative education, which is recognized by various industries, businesses, and agencies all over the country. Through Presidential Decree (PD) No. 674 the College of Rizal in Pasig and Rizal High School in Mandaluyong were merged in 1975. The decree authorized the expansion of curricular programs and the promotion of research in developing and conserving natural resources. After 19 years, by virtue of the Republic Act (RA) 3685, the college was converted into the Rizal Technological University on October 11, 1997. It is one of the first educational institutions in the Philippines to offer a degree in Astronomy. The University is tasked to provide highly professional, scientific, technological, and special instructions in the fields of engineering and technology, education, business, and entrepreneurial technology, and the programs that promote research, extension, and advanced studies in its areas of specialization. As of the Academic Year 2021–2022, the RTU has 28,013 enrolled students from both campuses. At present, the University Planning Center proactively takes the initiative to mobilize a university roadmap formulation that can be adopted for the next term. It intends to harmonize goals and plans set in the current strategic plan with that of the future plans of the upcoming President. It shall establish the university's current performance before defining the comprehensive long-term strategic direction for the next term. Among many things, the University Code must be made up-to-date and relevant in the decades to come through the crafting of the implementing rules and regulations, designing realistic modern plans and programs, and revising academic curricula consistent with the general education guidelines as issued by the Commission on Higher Education. These measures will assure the stability of University operations, from the determination of day-to-day operations to the organizational structure with clearly defined roles for each position at all levels, and with the objective of attaining harmony towards a dynamic and energetic lean and mean organization. Considering the various challenges and opportunities of a post-pandemic period, the Rizal Technological University has requested the assistance of the DAP to update the RTU Strategic plan by reviewing the internal and external environment; uncovering strategic issues and concerns encountered in implementing the existing strategic plan by reappraising the RTU's mission, vision, and core values based on its mandate; developing strategic goals with a defined
24	RORPA	Development of a Quality Manageme	Professional Regulation Commission - Region XI	1-Jun-2023	20-Dec-2023	Project aims to establish a robust and compliant quality management system (QMS) within the organization, aligned with the requirements of the ISO 9001:2015 international standard. The project will focus on developing and implementing a comprehensive QMS that ensures consistent delivery of high-quality products or services and enhances customer satisfaction.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
25	QEROL	Development of a Quality Management System Certifiable to ISO 9001:2015 for the Office of the Assistant Chief of Staff for Financial Management, G10, Philippine Army	Philippine Army - Office of the Assistant Chief of Staff for Financial Management, G10	23-Nov-2022	15-Feb-2024	The Office of the Assistant Chief of Staff for Financial Management, G10 Philippine Army (OG10, PA), which was activated last 01 January 2021, serves as the adviser of the Commanding General on matters pertaining to budget and fiscal operations and facilitates the execution of Army appropriated and non-appropriated funds. The activation simplified the processes and management of the Philippine Army's financial and budgeting system which were being undertaken by two separate offices formerly known as the Management and Fiscal Office and the Army Resource Management Office. In pursuit of its transformation effort to be a world class Army by 2028, it continually improves its systems and processes. In this regard, the OG10, PA has requested the Development Academy of the Philippines (DAP) to provide technical assistance on the Development of a Quality Management System Certifiable to ISO 9001:2015 for the Office of the Assistant Chief of Staff for Financial Management, G10, Philippine Army.
26	QERDA	Development of a Quality Manageme	BARMM - Office of the Chief Minister	15-May-2023	31-Mar-2024	The need for government agencies to improve quality in their operations and service delivery has never been more urgent in the light of the current Administration's thrust to enhance the social fabric through ensuring people-centered, clean, and efficient governance, as cited in the "Malasakit" pillar of the Philippine Development Plan 2017-2022. To this goal, the government is leveraging the priorities of its Results-Based Performance Management System, and its people-centered Performance-Based Incentive System under Executive Order No. 80, s. 2012. This is further strengthened with the enactment of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, which aims to establish transparency, efficiency, and quality in the delivery of government services and ensure citizen satisfaction, thereby improving the competitiveness of the country. There is also an urgent call to improve the citizens' faith and trust in the government's capacity to make the Filipino lives better, safer, and healthier. This clear and compelling direction of the Administration further intensifies the need for government agencies to comply with Executive Order No. 605, Institutionalizing the Structure, Mechanisms, and Standard to Implement the Government Quality Management Program, which was issued to effect improvement in public sector performance by ensuring the consistency of products and services through quality processes. Effective management and good governance are essential elements of quality that can be achieved through an effective Quality Management System (QMS). Aligning an organization's planning, service, and support operations to ISO 9001 International Standard is one reliable approach in establishing a QMS. This methodology provides a clear perspective of the quality system requirements and the areas of control to ensure consistency in the quality of services and continuous process improvement intended to generate approaches to improve citizen satisfaction. The Bangsamoro Autonomous Region in Muslim Mindanao (BARMM) replacing the Autonomous Region in Muslim Mindanao (ARMM) is established through Republic Act No. 11054 - An Act Providing for the Organic Law for the Bangsamoro Autonomous Region in Muslim Mindanao, to ensure the necessary conditions for enduring peace and sustained socio-economic development suitable to the systems of life, needs, and aspirations of its people, provide services to communities, and encourage multi-stakeholders participation and facilitate appropriate partnerships. Hence, the BARMM seeks to continually improve the delivery of its services and transform its current management system to an ISO 9001:2015 certified QMS. In this regard, the Academy is implementing

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
27	MLRUF	Executive Course in Public Manageme	Philippine Air Force	1-Nov-2022	31-Mar-2024	This is a twinning program between the DAP-GSPDM and Philippine Air Force Officers School. The Executive Course in Public Management is conducted in alignment with the PAFOS's Squadron Officer Course. It will be composed of two modules as follows: Research Module Course Description: This course introduces students to the fundamental research process, methodologies and techniques in public management. It covers qualitative, quantitative and mixed methods of data collection and analysis. It shall equip students with the critical analysis and proficiency in conducting basic research. Management Module Course Description: This course is designed as a broad overview of the critical theoretical/practical issues and trends pertaining to public organizations and their management, with emphasis on applications to both "micro" (i.e., inside the organization) and "macro" (i.e., external relations and strategy) organizational issues. It explores adaptive and innovative strategies and policy perspectives that may turn organizational challenges into opportunities.
28	MLRWF	Executive Course in Public Management Batch 6	Philippine Air Force	1-Nov-2023	31-Dec-2024	This is a twinning program between the DAP-GSPDM and Philippine Air Force Officer School. The Executive Course in Public Management is conducted in alignment with the PAFOS' Squadron Officer Course. It will be composed of two modules as follows: Research Module Course Description: This course introduces students to the fundamental research process, methodologies and techniques in public management. It covers qualitative, quantitative and mixed methods of data collection and analysis. It shall equip students with the critical analysis and proficiency in conducting basic research. Management Module Course Description: This course is designed as a broad overview of the critical theoretical/practical issues and trends pertaining to public organizations and their management, with emphasis on applications to both "micro" (i.e., inside the organization) and "macro" (i.e., external relations and strategy) organizational issues. It explores adaptive and innovative strategies and policy perspectives that may turn organizational challenges into opportunities.
29	MORHU	Executive Course on Foresight and Futures for Mindanao State University - General Santos City	Mindanao State University	1-Jul-2023	30-Jun-2024	The Executive Course on Foresight and Futures Thinking for Mindanao State University – General Santos will introduce the praxis of Futures Thinking, an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool, and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.
30	MOROD	Executive Course on Foresight and Fu	Bulacan National Agricultural State College	6-Sep-2023	31-Dec-2023	The Executive Course on Foresight and Futures Thinking for Bulacan Agricultural State College will introduce the praxis of Futures Thinking (FT), an equal take on theory and practice towards futures intelligence and futures literacy. Looking through the FT lens, it aims to relate futures as an asset, tool, and resource. Moreover, the course will delve into the use of the futures concept to anticipate better outcomes and transform today.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
31	MIRBA	Executive Course on Program Administration and Quality Management	Congress	1-Oct-2023	31-Mar-2024	The Legislative Power is vested in the Congress of the Philippines which consists of the Senate and House of Representatives. Upon their shoulders are upholding the Philippine Constitution and crafting laws, it is then of vital importance that the human resource under these houses is equipped with organizational management and management analysis skills in order for them to function as an efficient support to our law-makers. The Secretariat of the House of Representatives (HRep) is committed to provide technical support to its members. This intertwines with one of the HRep's Core Values which is Excellence – Pursuing continuous learning and growth of the organization and its human resources to provide the highest quality of service. For an institution that is inundated with bills and resolutions constantly, it's a necessity for its workforce to be equipped with program administration and management competency skill set. Through the Executive Course on Program Administration and Quality Management (EC PAQM), the Development Academy of the Philippines (DAP) - Graduate School of Public Development and Management (GSPDM) has once again responded to the call of government institutions to aid them in ensuring that our national workforce is capacitated with the right skills that are relevant to the current tides. The GSPDM is honored to take part in training the senior and junior staff of the HRep on Program Management. Participants who have successfully attended the complete course hours and submitted all course academic requirements will automatically receive a 3-academic credit units to the Master in Public Management (MPM) program's PMM 214: Program Administration and Quality Management (PAQM), if they enroll in the said program within a year of completing the certificate course.
32	ROPTR	Executive Course on Writing of Systematic Literature Review for Publication	Public Sector	15-Mar-2024	31-Jul-2024	This aims for the participants to craft high-quality systematic review of literature which shall enable them to create a robust research papers.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
33	QEGZQ	GQMP 2024: Development of a Quality Management System Certifiable to ISO 9001:2015 Standard for the Games and Amusements Board	Games and Amusements Board	1-Jan-2024	31-Dec-2024	The Administration is committed to achieving economic and social transformation for a prosperous, inclusive, and resilient society as detailed in the Philippine Development Plan (PDP) 2023-2028. In pursuing this overarching goal, the practice of open, efficient, and accountable governance is required. Chapter 14 Outcome 3 of the PDP 2023-2028 on government functions, systems, and mechanisms rationalized and strengthened identified raising of productivity performance of agencies as one of its strategies. Contributory to this strategy is the strengthening of the implementation of the Government Quality Management Program, results-based performance management system standards, and the Development Academy of the Philippines' (DAP) productivity capability development programs, as well as the adoption of the Philippine Quality Award performance excellence framework. This imperative direction in the PDP 2023-2028 further strengthens the need for government agencies to comply with Executive Order No. 605, s. 2007 Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Program (GQMP). The DAP, as the National Productivity Organization and the Advocacy and Capability-Building arm of the Government Quality Management Committee, will continue levelling up its quality improvement initiatives aimed at enhancing government agencies' performance in delivering quality services and broadening government-wide quality improvement to ensure that Filipino citizens will greatly benefit from the process and system improvement initiatives. Consequently, the Games and Amusement Board (GAB) created through Executive Order No. 120 (s. 1948) and re-organized through Executive Order No. 392 (s. 1951), is mandated to regulate and supervise professional sports and allied activities to combat and prevent the existence and proliferation of illegal bookie joints and other forms of organized illegal gambling connected with all play-for-pay sports and amusement games. In line with its mission of enriching of the Philippine professional sports in all its aspects through competent regulations and supervision; and promotion of character building to be inculcated among sports professionals for the love of their family and country , the GAB seeks to continually improve the delivery of its services and transform its current management system into an ISO 9001:2015-certified Quality Management System (QMS). The GAB signified its interest and commitment, and was selected as one of the GQMP Beneficiary Agencies that will receive technical assistance from the DAP for the establishment of a QMS certifiable status eligible to ISO 9001:2015 standard. In this regard, the DAP is implementing the project entitled, "Development
34	QEGZI	GQMP 2024: Strengthening Risk Management Capability for the Municipal Government of Pilar, Sorsogon	Municipal Government of Pilar, Sorsogon	1-Jan-2024	31-Dec-2024	Risk Management (RM) is the process of ensuring that risks are identified, considered, and controlled throughout the ISO 9001-certified quality management system (QMS). A common approach to managing any type of risk is presented in ISO 31000:2018 RM guidelines. Strengthening the adoption/integration of RM into the QMS ideally results in the creation and protection of value in the organization. An effective RM implementation helps improve performance, encourages innovation, supports the achievement of objectives, and aims for the consistent provision and standard quality of products/services. Hence, as the advocacy and capability-building arm of the Government Quality Management Committee, the Development Academy of the Philippines (DAP) has been providing technical assistance to public sector organizations in its efforts to help strengthen their risk management and ensure the sustenance of public service delivery despite any disruptions.
35	DPGYZ	Leadership Conference	Various NGAs	15-Sep-2023	31-Mar-2024	Leadership Conference

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
36	HHGYC	Local Government Executives and Managers Class (LGEMC) Batch 11	Department of Budget and Management	1-Apr-2023	31-Mar-2024	The PMDP-LGEMC is a comprehensive training program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for more effective delivery of public services at the local government level.
37	CLGYT	Local Government Executives and Managers Class (LGEMC) Batch 12	Department of Budget and Management	1-Aug-2023	30-Mar-2024	The PMDP-LGEMC is an intensive program that aims to strengthen the capabilities of local government leaders so that they may excel in their roles and performance of mandated functions, be more adaptive and agile in a changing and disruptive environment, and promote good practices and innovations for sustained and more effective delivery of public services at the local government level. The LGEMC Program is centered on three (3) key learning areas: (1) personal efficacy and leadership;(2) development and governance; and (3) strategic public management. The development and presentation of an Innovation Project Concept is the final requirement of the program. It is designed to follow a flexible and hybrid learning scheme with online and in-person sessions, for three and a half (3 1⁄2) months which include breaks in between courses. The learning scheme was designed to enable its participants to achieve successfully the intended learning outcomes. Online platforms such as Google Classroom and Zoom shall be used primarily in the management of flexible learning and related activities. The former shall serve as the learning management system while the latter shall be the video conferencing platform and shall be used for live lectures and breakout sessions. The LGEMC Program target LGU Executives, primarily Department Heads, and those who are in charge of critical local government functions. They should be holding permanent positions for two years or more, and not more than fifty years of age.
38	MIRIQ	Master in Public Management Major i	Department of Health	1-Oct-2016	31-Jan-2019	The Master in Public Management major in Health Systems and Development (MPM-HSD) is a 38-unit interdisciplinary graduate program for the Doctors to the Barrios (DTTBs) and health sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their respective areas. MPM-HSD uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand, and developing personal and managerial efficacy on the other hand. These cover research, planning and implementation of programs on health sector reform and other related initiatives. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms and proposing strategic solutions to problems and concerns in the health sector.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
39	MIRJZ	Master in Public Management major in Health Systems and Development Regular Batch 4	Department of Health - NCR	1-Sep-2023	30-Jun-2024	The Master in Public Management major in Health Systems and Development (MPM-HSD) is a 39-unit interdisciplinary graduate program for health sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their respective areas. MPM-HSD uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action-oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand and developing personal and managerial efficacy on the other hand. MPM-HSD covers research, planning and implementation of programs on health sector reform and other related activities. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms, innovations, and proposing strategic solutions to problems and concerns in the health sector.
40	MIRJY	Master in Public Management major in Health Systems and Development Regular Batch 5	Department of Health	1-Sep-2023	30-Jun-2024	The Master in Public Management major in Health Systems and Development (MPM-HSD) is a 39-unit interdisciplinary graduate program for health sector practitioners and professionals. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values. Program graduates are envisioned to be health systems reform implementers and rural health development managers who will serve as change catalysts in their respective areas. MPM-HSD uses and includes adult and experiential-based learning, interactive sessions with experts and practitioners, field exposures, and an action-oriented thesis scheme that combines scientific research with program development and implementation. Its major learning areas involve strengthening scientific and technical knowledge and skills on one hand and developing personal and managerial efficacy on the other hand. MPM-HSD covers research, planning and implementation of programs on health sector reform and other related activities. Students are honed on scientific as well as managerial approaches and tools for pursuing reforms, innovations, and proposing strategic solutions to problems and concerns in the health sector.
41	MIGWA	Master in Public Management Online Batch 3	Public and Private	1-Oct-2022	29-Feb-2024	The Master in Public Management (MPM) is a 39-unit interdisciplinary graduate program for public sector practitioners. It incorporates the Academy's distinctive features of combining both theoretical and practical cum functional competencies, as well as building stewardship values.
42	QGGAC	MGR Program 2024 - Capacity Development Component, P3	Department of Budget and Management	1-Jan-2024	31-Dec-2024	The Modernizing Government Regulations (MGR) Program aims to contribute to the improvement of the competitiveness of the Philippines through regulatory governance reform by facilitating a conducive environment for business to develop and grow. Crucial to the success of the MGR Program is to strengthen the capacity of government regulatory bodies on regulatory management and good regulatory practices (GRPs). It is with this goal in mind that the Capacity Development Component of the MGR Program is implemented.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
43	QBGAS	MGR Program 2024: P3 - 30th, 31st, & 32nd Basic Course on RIA	Public Sector	1-Mar-2024	31-Dec-2024	The Modernizing Government Regulations (MGR) Program aims to contribute to the improvement of the competitiveness of the Philippines through regulatory governance reform by facilitating a conducive environment for business to develop and grow. Crucial to the success of the MGR Program is to strengthen the capability of government regulatory bodies on regulatory management and good regulatory practices (GRPs). It is with this goal in mind that the Capability Development Component of the MGR Program has been implemented.
44	DPGYQ	Middle Managers Class Batch 32 - Residential Training	Various NGAs	3-Jul-2023	31-Jan-2024	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical, and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean, efficient, and effective governance through strengthened institutions.
45	DOGAD	Phronetic Leadership Class Batch 6	Various NGAs	26-Feb-2024	15-Jul-2024	The Phronetic Leadership Class (PLC) is a joint undertaking of the PMDP with Japan's National Graduate Institute for Policy Studies (GRIPS) designed for high-ranking officials (Undersecretaries and Assistant Secretaries) who are directly involved in the planning and/or implementation of the department's priority programs, and have a very important and critical role in the achievement of the department's mandate.
46	DPGZD	PMDP Middle Managers Class Batch 33 Residential Training	Various NGAs	1-Jan-2024	30-Sep-2024	The PMDP is the National Government's Career Executive Service Development Program which aims to produce a network of peak-performing, development-oriented, ethical and committed government executives and middle managers in the Philippine bureaucracy. It contributes to the achievement of the Philippine government's goal to promote people-centered, clean efficient and effective governance through strengthened institutions.
47	QDRTI	Rapid Impact Evaluation of the Kapatid Mentor ME Program (F.Y. 2020-2022)	Department of Trade and Industry	1-Oct-2023	30-Apr-2024	The Department of Trade and Industry-Bureau of Small and Medium Enterprise Development (DTI-BSMED) endeavors to the need for an Impact Evaluation of the Kapatid Mentor Me (KMME) Program taking into account previously conducted evaluations. As such, the Development Academy of the Philippines (DAP), through the Productivity and Development Center (PDC), in support of an evidence-based performance review and impact assessment necessary for developing risk-based, responsive, and future-ready plans, programs, and projects, proposes the project entitled, Rapid Impact Evaluation of the Kapatid Mentor Me Program (F.Y. 2020-2022).
48	CMRRJ	Technical Assistance on the Developm	National Authority for Child Care	1-Mar-2023	30-Nov-2023	The National Authority for Child Care (NACC) is an attached agency of the Department of Social Welfare and Development (DSWD) created by virtue of the Republic Act No. 11642 also known as "Domestic Administrative Adoption and Alternative Child Care Act". Bearing the best interest of a child, as a one-stop shop quasi-judicial agency, the NACC has the objectives of the law to provide and allow simpler and inexpensive domestic administrative adoption proceedings and streamline its processes. It is mandated to exercise all powers and functions in matters pertaining to alternative child care including: 1) declaring a child legally available for adoption for both domestic and inter-country; 2) foster-care; 3) kinship care; and 4) other forms of alternative child care. To create the NACC Plan for 2023-2028, the following three (3) components must be completed: Component 1: Environmental Scanning and Situational Analysis Component 2: NACC Strategic Planning Workshop Component 3: Clean-up Session and Final Validation.

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No.	Project Code	Project Title	Client	Project Start	Project End	Project Description
49	QDIEK	Training Course on Gainsharing in Agribusiness Enterprises	Asian Productivity Organization	8-Mar-2024	31-Jul-2024	Gainsharing, a human resources strategy, aims to enhance employee motivation and innovation, thereby boosting overall corporate efficiency and results. This is achieved by rewarding employees for their contributions to increased productivity and performance, benefiting both staff and management through enhanced output. However, this practice is underutilized in the agricultural sector. A report by Plant Tracker in 2023 stated that the agriculture sector faced profit distribution imbalances, with farmers earning only 13% of global food system profits, as opposed to the 47% and 34% accrued by food retailers and distributors, respectively. Hence, the implementation of systematic gainsharing systems could significantly enhance productivity among agribusiness stakeholders, including farmers and producers. Expanding the scope of gainsharing could also address skewed profit distribution by advocating for national policies such as minimum support price schemes, and showcasing successful global initiatives and approaches.
50	GYRIV	Training on Futures Thinking and Foresight (EARIST)	Eulogio 'Amang' Rodriguez Institute of Science and Technology	1-Dec-2023	31-Jan-2024	Foresight and futures thinking are essential in today's fast-moving and technology-driven world. It enables us to anticipate and shape the future, identify new opportunities, and manage risks, providing us with the tools to move beyond reactive and incremental responses to emerging issues and instead develop strategic and proactive solutions. At the same time, foresight can be instrumental at different levels of government and in various stages of the planning cycle, empowering communities and integrating citizen aspirations towards a transformative and sustainable agenda. Therefore, the Development Academy of the Philippines (DAP) is committed to ensuring that government organizations are equipped with effective and adequate skills for the future. To this end, the DAP's Center for Strategic Futures (DAP-CSF), a strategic unit under the Office of the DAP President, delivers programs and services that mainstream futures thinking and innovation methodologies in planning and decision-making processes in the country. Hence, the Eulogio "Amang" Rodriguez Institute of Science and Technology (EARIST) is seeking the technical assistance of the DAP-CSF through its Futures Thinking and Innovation Laboratory to conduct capacity building for their executive officials, faculty, and staff on Futures Thinking and Strategic Foresight.